**Celebrating Excellence in Palliative Care: CHCA Recognizes Susan Doucette’s Leadership and Achievement**

Mississauga, February 10, 2025—The Canadian Home Care Association (CHCA) proudly recognizes the outstanding contributions of Susan Doucette, a dedicated SPRINT Team Lead for PEI Health. For her leadership and advancements in palliative care, she has been awarded the prestigious King Charles III Coronation Medal.

Doucette, a seasoned palliative care nurse with over 30 years of experience, has been instrumental in transforming home-based palliative care services in Prince Edward Island. As the provincial coordinator for home-based palliative care, she has championed education, awareness, and innovation to ensure that patients and their families receive compassionate, high-quality care.

As part of CHCA’s eiCOMPASS Project, Doucette has played a pivotal role in the SPRINT Implementation Collaborative, which empowers healthcare teams across Canada to adopt emotionally intuitive, competency-based palliative care. The initiative, supported by Health Canada, integrates the Canadian Interdisciplinary Palliative Care Competency Framework, equipping home care providers with essential emotional intelligence skills to enhance patient care.

Doucette's work has been particularly influential in addressing misconceptions surrounding palliative care. She has strongly advocated for shifting the perception of palliative care from a last-resort measure to an approach that enhances the quality of life from the moment of diagnosis.

“Susan’s leadership exemplifies the importance of recognizing the emotional challenges of facing a life-limiting illness,” said Nadine Henningsen, CEO of the Canadian Home Care Association. “Through her work with the eiCOMPASS SPRINT Collaborative, she has been a driving force in advancing emotionally intuitive, competency-based palliative care, ensuring that healthcare teams are prepared to provide compassionate, high-quality support to patients and their families.”

CHCA extends its heartfelt congratulations to Susan Doucette on this well-deserved honour. Her leadership and commitment inspire healthcare professionals across Canada and reinforce the importance of compassionate, patient-centred care.

For more information on CHCA’s palliative care initiatives, visit

Media Contact:

Krystell Fernandes, Communications Lead

Canadian Home Care Association

[kfernandes@cdnhomecare.ca](mailto:kfernandes@cdnhomecare.ca)

905-567-7373

About the Canadian Home Care Association

The Canadian Home Care Association (CHCA) is a national non-profit organization advancing integrated, community-based care. CHCA collaborates with members to address pan-Canadian priorities through advocacy, knowledge translation, and innovation, ensuring home care remains accessible, accountable, and patient-centred. Through initiatives like eiCOMPASS, CHCA supports the development of emotionally intuitive, competency-based palliative care to improve outcomes for individuals receiving home-based care.