

Whole Community Palliative Rounds in New Brunswick

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Extra Mural Program (EMP)



New Brunswick
Extra Mural Program



Aims and Objectives

- Improve Palliative Rounding
- Enhance the circle of care
- Reduce symptom burden
- Formalize the process
- To not loose what was already working well with our current rounds





Description

The Extra-Mural Program (EMP) is a home care program that provides comprehensive health services to NB residents in their home and/or community. The EMP delivers health services through an interdisciplinary team of health professionals.



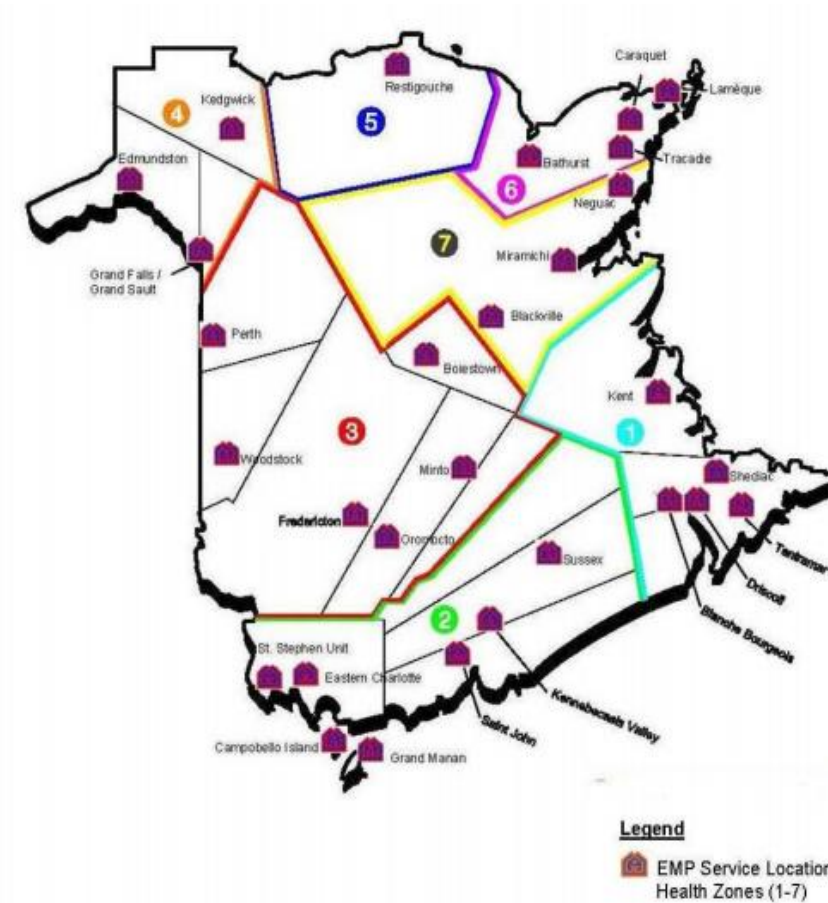


The Home Care Team





Hubs and Spokes





Integration of Services Jan 2018





Integration with Hospices (2020)





EMP

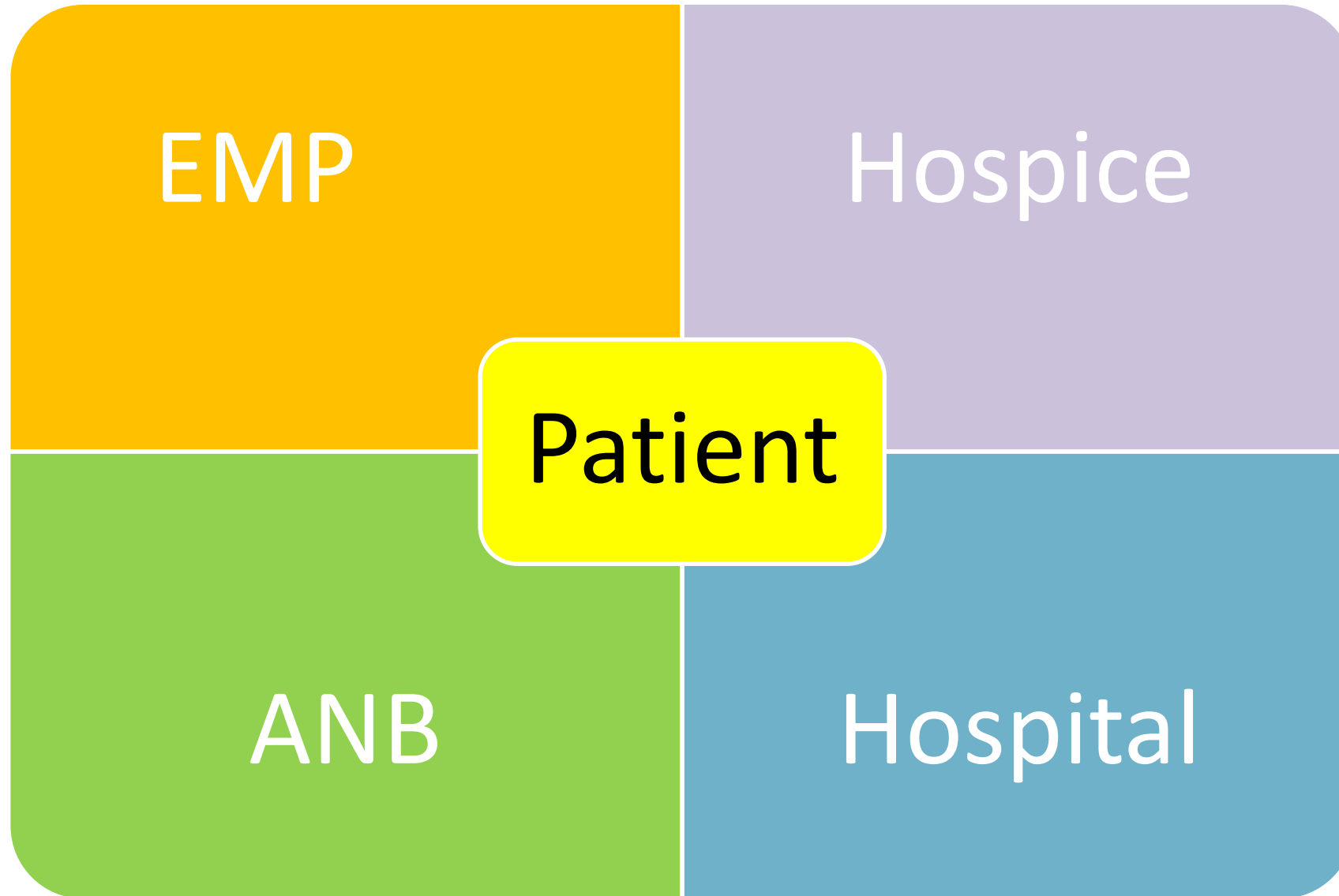
Hospice

Patient

ANB

Hospital







Redefining and Enhancing the Circle of Care

Recommended membership of the Inter-professional Palliative Care Rounds Team May Include (but is not limited to);

- Nursing Leadership (Manager)
- Presenting Clinician (person who sent the referral)
- EMP Palliative Resource Nurse
- EMP Rounds Facilitator
- Palliative Care Coordinator (Hospital)
- Medical Palliative Leader (Palliative Physician/General Practitioner/Nurse Practitioner)
- Family Doctor/NP
- Community Paramedics
- Hospice Nurse Manager
- Pharmacist
- RN/LPN/PT/OT/RT/SLP/RD/SW
- Other participants per referral as needed e.g. Health Care Providers working in First Nations Communities, Spiritual Health Professional, Oncology Coordinator, Clinical Ethics







WCPR EMP Miramichi NB



Strategies used to promote understanding and value of Circle of Care

- Discussions with stakeholders
 - Information flyers/posters
 - Power point presentation
 - Guidebook
 - Email
 - In-office announcements
 - In-the-Loop eNewsletter
- **What worked well**
 - Face-to-face meetings
 - Assistance from CHCA
 - **Speedbumps**
 - Privacy Concerns





in the loop | 2019.11.22

Grand Marian Daycare Visit

Grand Marian Parishioners Terry Lynn Griffith and Dyan Scoville spent some time with "Maggie's Mushkins," a daycare centre where the children and the parishioners enjoyed the visit!



SafetyCorner

Winter Driving Conditions

Winters in New Brunswick are known to be long, cold and harsh. During the cold season, it's important to pay our attention to road conditions. Black ice, snow, freezing rain and blowing snow will be occasional daily in the coming months, resulting in unpredictable road conditions that require a high degree of driver vigilance.

In the absence of optimal road conditions, plan ahead at the postural speed limit or slower and exercise caution. During bad weather, it's also recommended to limit or eliminate unnecessary travel. The cooperation of all road users, by adapting their driving to the unpredictable road conditions of the upcoming winter season, will help to ensure every road safely.

Enjoy a safe winter season!

Oromocto EMP Lunch and Learn

The Oromocto Employment Unit held a lunch and learn event on November 6. All participants were invited to the Abbotsford Society annual fundraising campaign.



Whole Community Palliative Rounds

New Brunswick Extra Mural has begun a new series for Palliative Rounds. It is supported by a multi and collaborative through the Canadian Home Care Association. Whole Community Palliative Rounds are an excellent forum and safe place to acknowledge and recognize the multiple and valuable skills required to give excellent, best-in-class palliative care. It synthesizes new knowledge from inter-professional sharing, builds synergy, team spirit and facilitates improved quality care and better team engagement.

Involvement in the Circle of Care can include professionals, APRN, Hospice, Hospital Palliative Coordinator, Pharmacy, Mental Palliative Care, Palliative Physician, physician's family doctor/MD and other partners on the postural and social health care providers working in first nations, spiritual health professional, oncology coordinators, clinical ethics.



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Processes to support enhanced circle of care

- Guidebook, SBAR, Tracking record – no new forms requiring approval
- Facilitator in place with available backup
- Privacy Memo
- Lessons Learned
 - Ask for assistance/guidance when needed from upper management
 - Have a plan B (C, D, E, F....)





Enhancing the Circle of Care PDSA

PLAN		Do	STUDY	ACT
What are you testing?	What do you expect?		What happened?	What is the plan for the next study?
Trying to have a privacy memo developed to support WCPR.	We expected it would be without issue as this was current practice at Interior health B.C.		Our Privacy Officer had some difficult questions. She reached out to the provincial health authorities for collaboration.	Ask for help from the team to answer questions from the Privacy Officer.





is a change in their condition requiring further inter-professional review

- Clinicians in the community may ~~pre-emptively inform~~ consult the palliative rounds team on individuals whose condition is changing and care plan would benefit from ~~may need~~ palliative review.

2.5 PREPARING FOR WEEKLY ROUNDS:

- Manage and update the local registry of people on the palliative program ~~am am or~~ with identified palliative needs
- The presenting clinician will briefly introduce the person's condition and care issues, relying on progress notes, reports, verbal handover. e.g. physical/psychosocial, family and spiritual health issues.
 - Succinct information of the person and their palliative status can include:

SJ

Sarah Johnston

Information regarding patients should only be shared when there is a legitimate need to know. Pre-emptive sharing as a "nice to know" does not meet this criteria.

Malley, Jennifer (ExtraMuralNB)

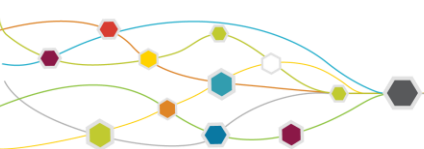
This is current practice in Miramichi and Driscoll. We round on all the palliative patients and keep the team informed of their progress. The difference with WCPR is that we now do rapid Clinical Problem solving with a collaborative team that included providers outside of EMP. Once the patients who have been referred for problem solving are reviewed we will continue to keep the EMP team informed of the other EMP patients who are palliative. The "invited" guests will be excused. Is there a way I can re word this so we can continue current practice?





Enhancing the Circle of Care PDSA

PLAN		Do	STUDY	ACT
What are you testing?	What do you expect?		What happened?	What is the plan for the next study?
Testing whether as a team we could effectively answer the Privacy Officer's questions.	Expect as a group we would be more effective.		As a team we were better able to describe what was needed in a privacy memo to ensure the project moved forward.	We learned that the steps we think are <i>cut-and-dry</i> are not necessarily so. We also learned it was good to have the privacy officer involved early.





Thank You

