

Pan-Canadian Catalysts: National Organizations are Helping to Make Home Care Better

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CIHI's Role

Collect comparable data on many aspects of the Canadian health system

- Data on hospital care, community care, specialized care, pharmaceuticals, patient and safety, health workforce, spending, access and wait times
- Creating opportunities for national benchmarking to improve local and system-wide patient outcomes
- Using online technology, tools and innovative dashboards for indicator reporting

CIHI's Strategic Plan 2016-2021

Vision

**Better data.
Better decisions.
Healthier Canadians.**

Mandate

Deliver comparable and actionable information to accelerate improvements in health care, health system performance and population health across the continuum of care

Strategic goals



Be a trusted source of standards and quality data



Expand analytical tools to support measurement of health systems



Produce actionable analysis and accelerate its adoption

Priority themes and populations

Themes

Patient experience
Quality and safety
Outcomes
Value for money



Health system performance

Populations

Seniors and aging
Mental health and addictions
First Nations, Inuit and Métis
Children and youth



Foundation



Our people



Stakeholder engagement and partnerships



Privacy and security



Information technology

Values

Respect • Integrity • Collaboration • Excellence • Innovation

Shared Health Priorities

Indicator Development and Public Reporting

Common Statement of Principles on Shared Health Priorities



In August 2017, a [Common Statement of Principles on Shared Health Priorities](#) was released. Within it, Federal, Provincial and Territorial (FPT) Health Ministers' commit to:

- Improve access to **mental health and addictions services**
- Improve access to **home and community care**
- Work collectively and with CIHI to develop a focused set of common indicators to measure pan-Canadian progress toward these objectives
- Share relevant data to permit CIHI to produce annual public reports

Phase 1 – Indicator Selection

- **Robust approach for indicator selection with FPT working groups**
 - Environmental scans of data and measurement capacity in each jurisdiction
 - Engagement with sector stakeholders, measurement experts and persons with lived experience
 - Key informant interviews, online surveys and public focus groups
 - ~100 indicators per sector evaluated for relevance, impact, actionability, interpretability and readiness
- **Health Ministers' Meeting (June 2018)**
 - Health Ministers endorsed 12 indicators proposed by CIHI-FPT working groups

Endorsed Indicators

Mental Health and Addictions

Wait times for community mental health services

*Early identification for early intervention in youth (10-25) **

*Awareness/successful navigation of services **

Rates of repeat ED or urgent care centre visits

Hospitalization rates for problematic substance use

Rates of self-injury, incl. suicide

Home and Community Care

Wait times for home care services

Alternate level of care length of stay for inpatients requiring home care

Home care services helped recipient stay home

Caregiver distress

(In)appropriate move to long term care

*Death at home, not in hospital **

** = to be defined*

Phase 2 – Implementation and Public Reporting

To publicly report on progress in improving access to Home and Community Care and to Mental Health and Addictions services in each jurisdiction

- Deliver 3 new indicators per year over 4 years
- All 12 indicators released annually by 2022
- Annual progress report to accompany release
- In future years: align analytic studies to accompany indicator release

Guiding Principles for Indicator Development



Leverage existing work



Engagement results in a better
product



Define. Report. Enhance

Indicator Sequencing

2019+

**Problematic
substance use**

**Repeat ED visits for
mental health and
addictions**

**ALC length of stay
for discharge to
home care**

2020+

**Self-injury and
suicide**

Caregiver distress

**Inappropriate move
to Long Term Care**

+ 2019 indicators

2021+

**Wait times for MHA
services**

**Wait times for HCC
services**

**Home care helped
recipient stay at home**

**+ 2019, 2020
indicators**

2022+

Death at home

**Early identification for
intervention**

**Awareness and
successful navigation**

**+ 2019-2021
indicators**

Indicator Development Cycle

At CIHI, indicators are developed in 4 stages after an information need or knowledge gap has been identified.

Each stage has multiple activities.



Public Reporting of Indicators

- **Target: every spring starting May 2019**
- **Indicators to be released on Your Health System In Brief** (*website for the general public*)
 - Reporting at jurisdiction level only (at least initially)
- **Companion reports:**
 - Annual contextual report
 - “Spotlight” analytical reports for deeper understanding of indicators



Contextual Report



Selecting Pan-Canadian Indicators for Access
to Mental Health and Addiction Services,
and to Home and Community Care

Progress Report

- **Elements to include:**

- Progress report on indicator development (part of Health Canada funding agreement)
- Very high level key findings of indicator results (possible)
- Additional context about reported indicators
- Process for stakeholder input and decision-making

... Aim is to keep the report brief!

