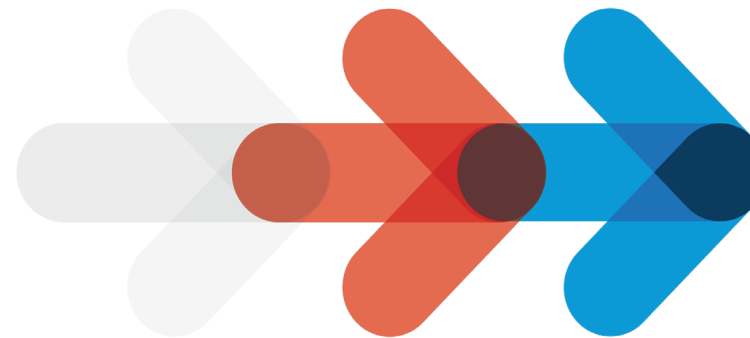


ACCESS Health

CHCA Summit
Charlottetown
2018.10.02

Fraser Ratchford



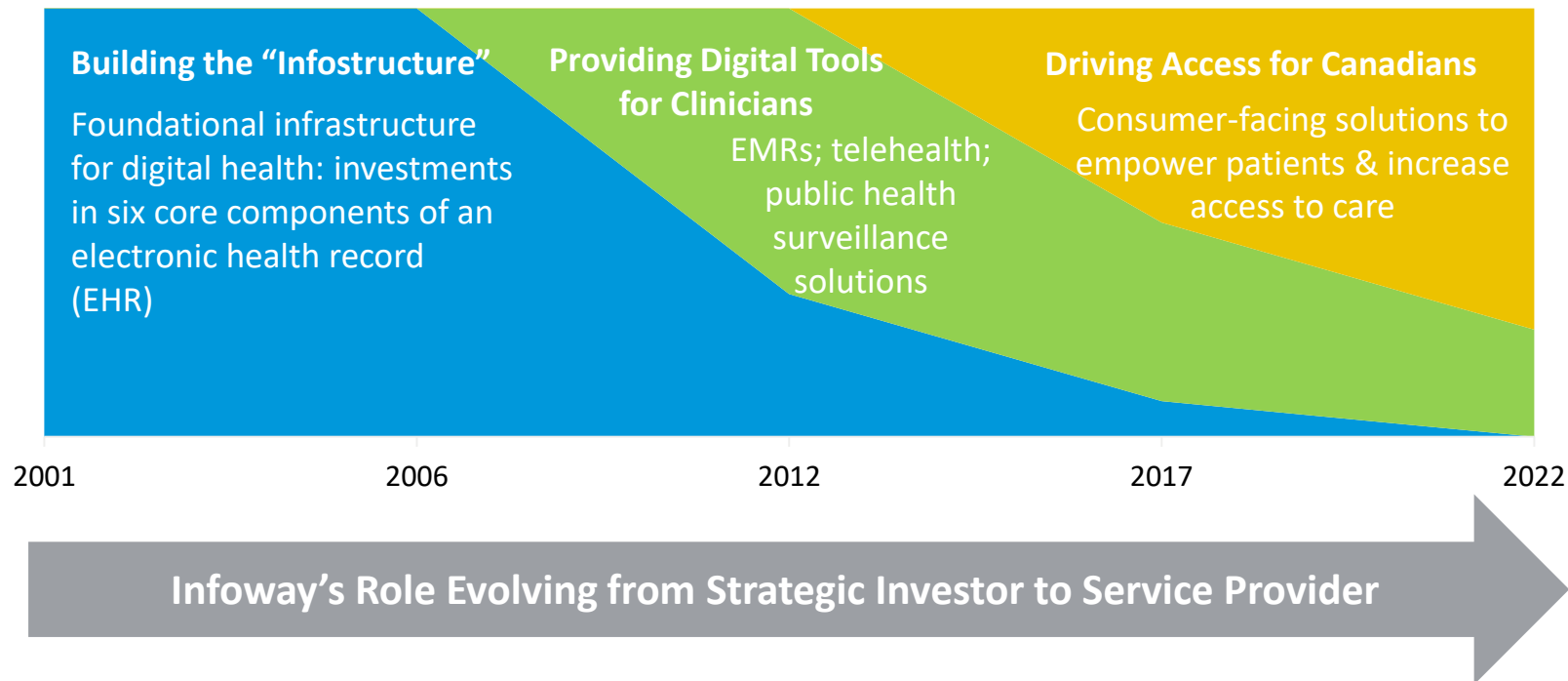


Topics

- The ACCESS gap
- ACCESS Health
- ACCESS Atlantic



Three Waves of Digital Health Innovation





The ACCESS Gap

- Canada ranks 9 out of 11 in Commonwealth Fund report
 - Canada ranks last in timely access to physicians and services
 - Over reliance on expensive hospital care and on physicians
- Canadians rank lowest in access to their health information
 - Especially for people in rural and remote areas
 - Health records for Indigenous Peoples still largely paper based
 - Lack of digital services for mental health issues
- **Connecting Patients for Better Health** - A significant gap still exists between Canadians' desire and ability to access digital health services



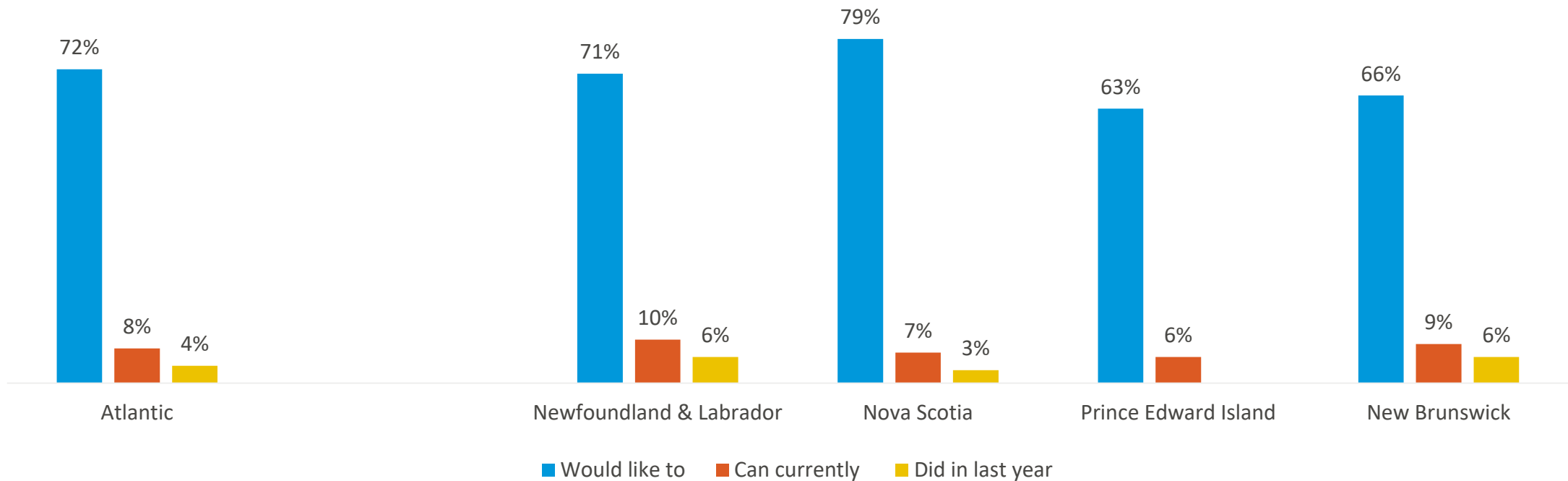
The
Commonwealth
Fund



Canada Health Infoway
Inforoute Santé
du Canada



Canadians want online access to services



- Q38. Can you currently..? / Q39. In the LAST YEAR, did you? / Q40. Would you like to be able to?
- 2018 ACCESS Digital Health Survey. Base: Atlantic Canada Respondents 18+ (n=400)



“Driving Access to Care” Strategy

Vision

Healthier Canadians through innovative digital health solutions

Mission

Infoway will bring a pan-Canadian focus to: improving the patient experience, improving the health of populations, and unlocking value for the health care system

Strategic Goals



Provide safer access to medications, starting with PrescribeIT™, Canada's e-prescribing service

ACCESS HEALTH*

Provide access to personal health information and digital health services for Canadians and their providers through myHealth Gateway*

*working titles



What is ACCESS Health?

A national program to:

- **Accelerate** efforts to provide Canadians with access to their health information and to digital health enabled services
- Provide a gateway operating as a **public utility** to support the digital health ecosystem, enabling innovation
- Achieve multi-jurisdiction **scale** to ensure adoption by major solution providers, while reducing cost and risk for provinces





What will Infoway do?

Accelerate efforts to provide Canadians with access to their health information and to digital health enabled services

- Initiate new multi-jurisdiction digital health activities to significantly improve access and outcomes

Provide a gateway operating as a **public utility** to support the digital health ecosystem, enabling innovation

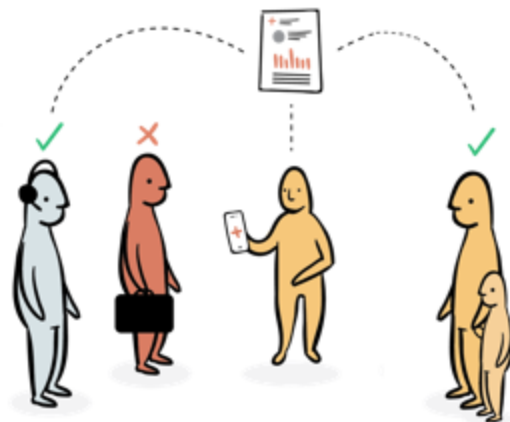
- Create and operate a national gateway that will enable innovation and speed up access to the health market

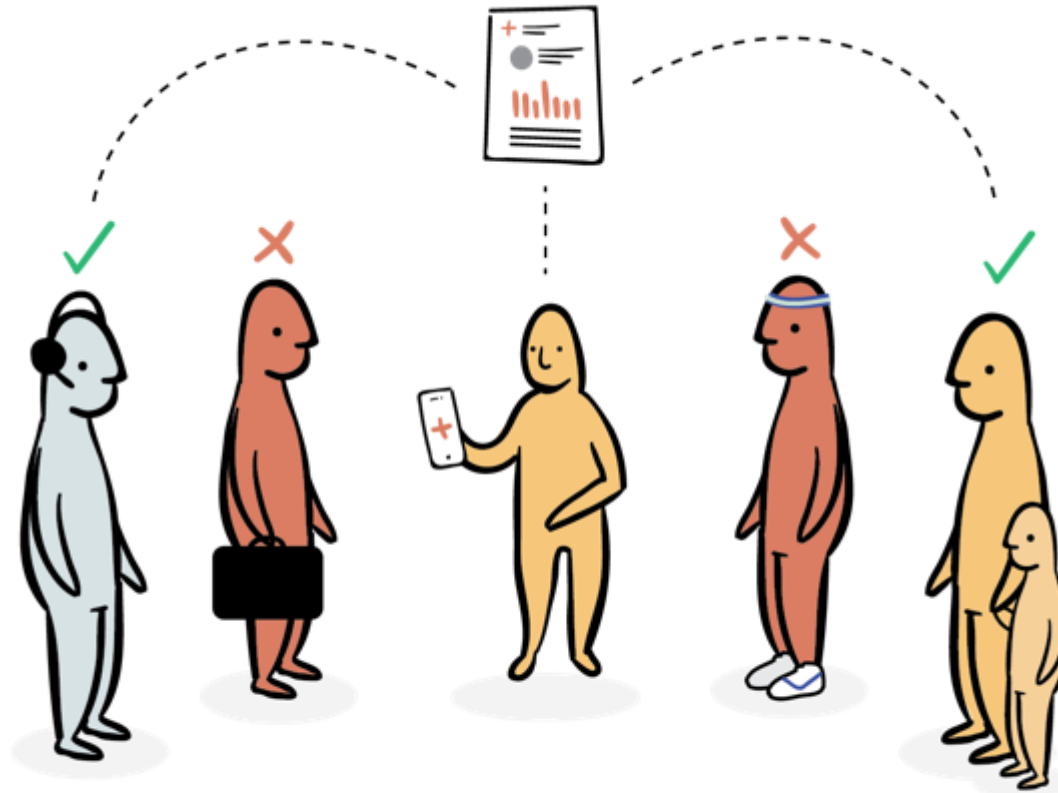
*Achieve multi-jurisdiction **scale** to ensure adoption by major solution providers, while reducing cost and risk for provinces*

- Define private-public partnerships and a trust framework to enable the ecosystem



The Informed and Directive Patient

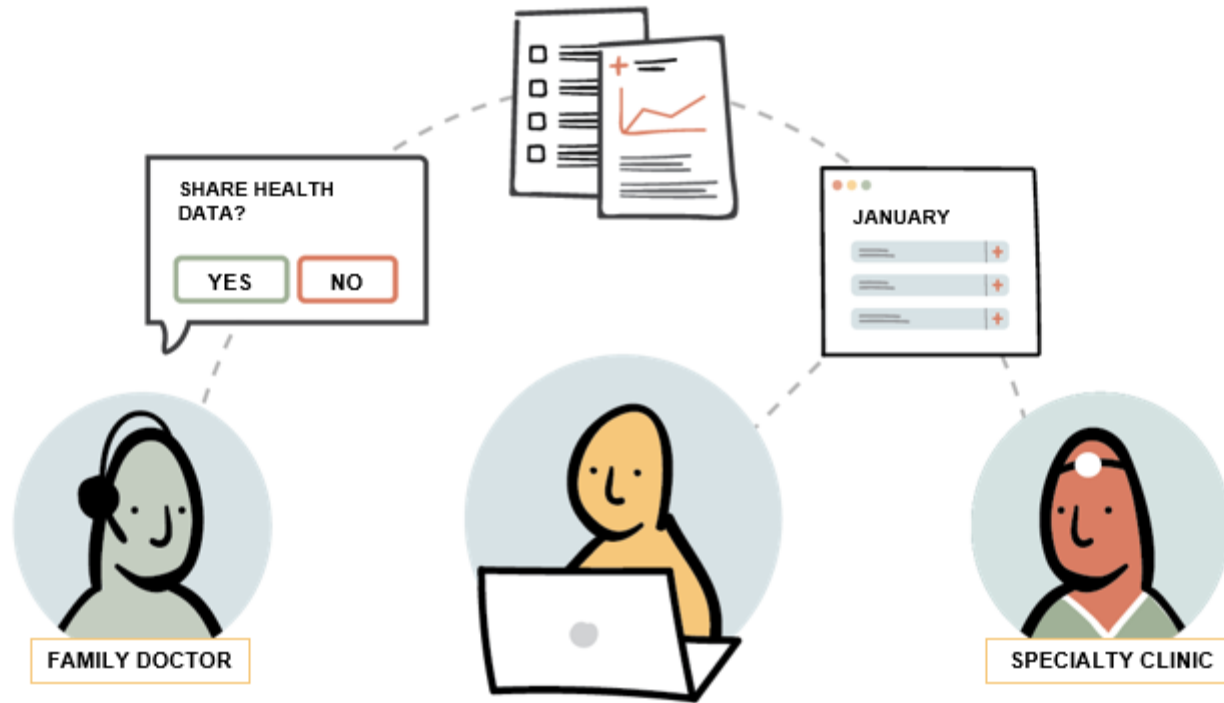




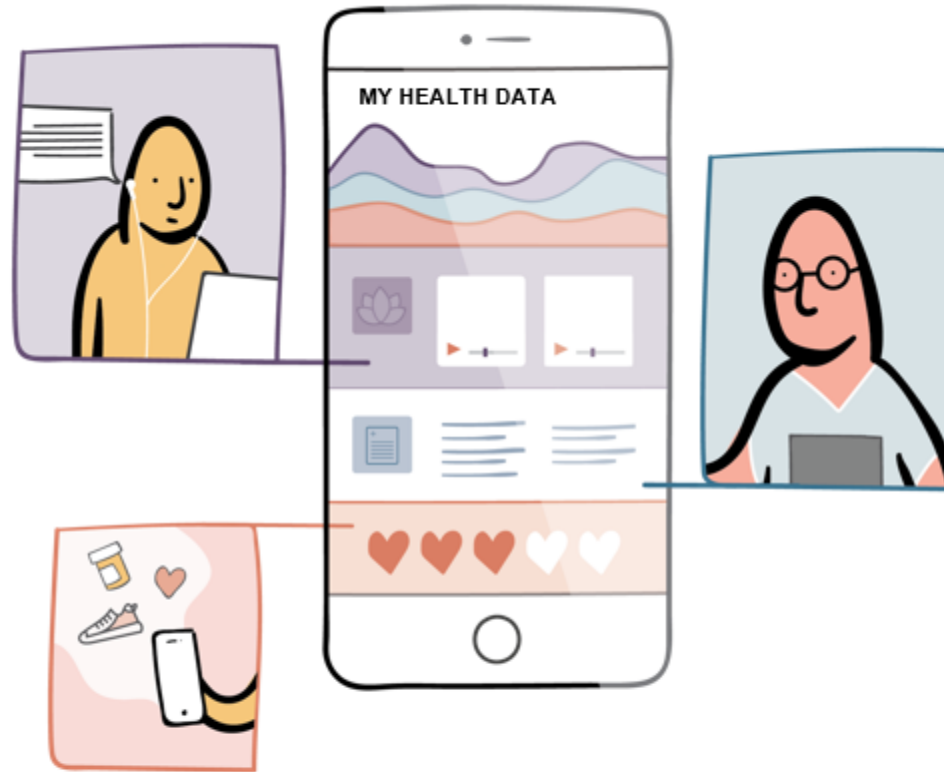
I own my health data and control its access.



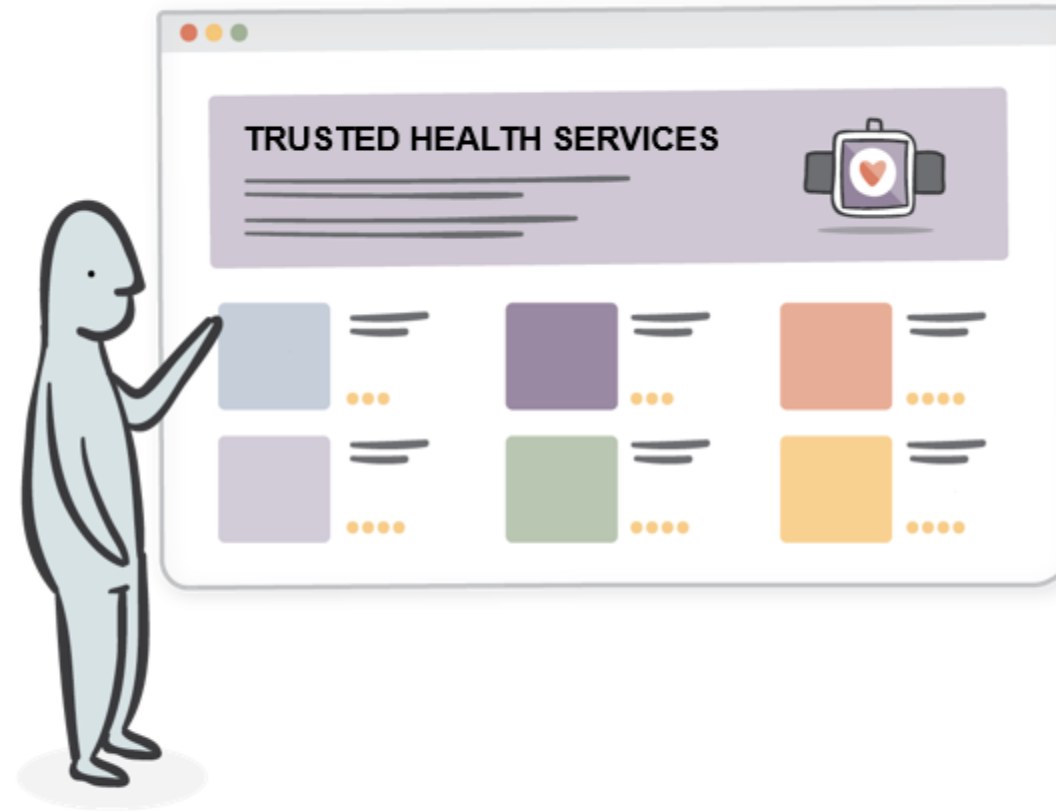
I can verify my identity with
authentication methods I already use.



My health record is kept up to date with every service I use.



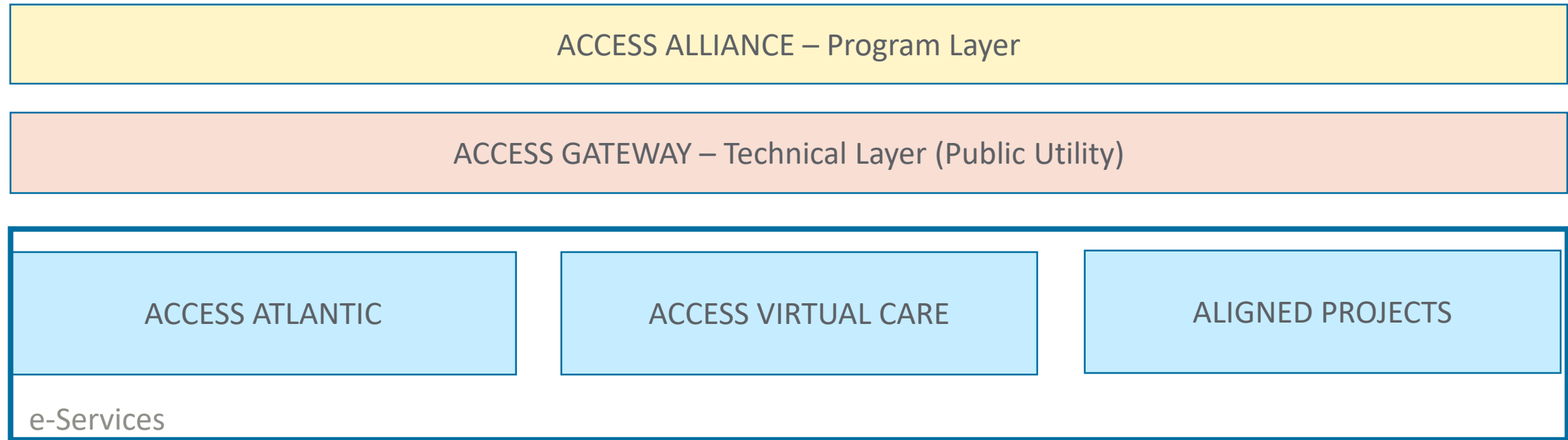
By combining health data, I see the big picture of my health
and the impact of my daily decisions.



I can pick the right services from
a trusted online ecosystem.



ACCESS Health – Program Components



ACCESS Atlantic

In collaboration with New Brunswick, Newfoundland and Labrador, Nova Scotia and Prince Edward Island, identify and pursue opportunities to implement technology infrastructure across the region to improve access to digital health services and transform the way health care is delivered. MOUs signed with each of the 4 Atlantic Provinces.

- Targets - a PrescribeIT™ Limited Production Release (LPR) by March 2019 and a launch of the ACCESS Gateway in the region.
- Steering Committee (SC) established and meets monthly.
- Quarterly update and review with Deputy Ministers.



How many times have you lost a prescription, struggled to get your own health info or been unable to read awful handwriting?

We're making that a thing of the past! Our partnership with @Infoway will create a digital health system in Atlantic Canada. canada.ca/en/atlantic-ca...



GPTaylorMRD an hour ago



ACCESS Atlantic – Guiding Principles

1. Design with and for citizens - seek advice and support from the many stakeholders, especially clinicians
2. Tackle a realistic scope, taking into account cross-jurisdiction alignment and readiness, scalability, overall feasibility, and ability to meet time and cost constraints
3. Design for results in 3 years with a strong vision, roadmap and ambitious goals for the future – be prepared to pivot if necessary
4. Act as a catalyst to achieving jurisdiction targets for citizen empowerment and enhanced service delivery
5. Build and test regionally – design for national deployment
6. Promote meaningful engagement for the private sector through transparent development of standards and programs
 - Support specific solutions through limited production release but design for widespread “vendor neutral” deployment
7. Prioritize regional economic development





ACCESS Atlantic – Emerging Priorities

- PrescribeIT™
- Personal health information
- e-Mental health
- Gateway foundations





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Health Santé
Infoway du Canada

Thank You!