

STRATEGIC GOAL

Knowledgeable and skilled providers, empowered patients and engaged caregivers; supported by systems, policies and programs, will result in:

- Better care through **proactive**, integrated care outside of the hospital.
- Better outcomes through **collaborative**, high quality care in the home and community setting.
- Better patient experience and value for investment through **efficient and effective** care in the home



GUIDING PRINCIPLES

PATIENT AND FAMILY-CENTRED CARE	ACCESSIBLE CARE	ACCOUNTABLE CARE
EVIDENCE-INFORMED CARE	INTEGRATED CARE	SUSTAINABLE CARE



AREAS OF INFLUENCE

ADVOCACY

Inform and influence policy and practice

AWARENESS

Promote the importance of home care

KNOWLEDGE

Facilitate continuous learning and information dissemination

LEADERSHIP

Stimulate conversations that catalyze change



TARGET AUDIENCES

Frontline Service Providers
Patients and Carers

Administrators Program Developers Policy Planners Funders



ENABLERS

Diverse and Active membership

Partnership and Networking Expertise and unique knowledge base



STRATEGIC OBJECTIVES 2017-2020

SKILLS AND CAPACITY BUILDING

Facilitate knowledge and skills development across the home care sector

Create knowledge tools

Facilitate knowledge application

INTEGRATED MODELS OF CARE

Promote integrated models of care between home care, primary care, acute care and social services.

Share leading practices

Encourage scale and spread

NATIONAL BENCHMARKS FOR HOME CARE

Support the adoption of harmonized home care principles and national principle-based standards.

Promote harmonized principles

Create principle-based standards

Inform indicator development

OPERATIONAL EXCELLENCE

Foster collaborative networks and accessible resources across the home care sector.

Engage members

Develop partners

Influence decision-makers



The Canadian Home Care Association (CHCA), incorporated in 1990, is a national not-for-profit membership association representing home care stakeholders from governments, health authorities, local health integration networks, service providers, and equipment and technology companies. The CHCA advances excellence in home care through leadership, awareness, advocacy and knowledge.



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