



Interviews with Cultural Groups	Interviews and Surveys with Caregivers	Invitational Provider Workshops
<p>A range of cultural, religious and linguistic groups were invited to participate in one-to-one interviews with cultural groups. A range of cultural, religious and linguistic groups were invited to participate in one-to-one interviews with cultural groups. The CHCA engaged 15 caregivers with patients with palliative care needs (61 participants). This engagement included telephone interviews as well as home-based care, which were based on carer experience maps.</p>	<p>The CHCA engaged 15 caregivers with patients with palliative care needs (61 participants). This engagement included telephone interviews as well as home-based care, which were based on carer experience maps.</p>	<p>Workshops were held across Canada (BC, AB, ON and PEI) with home care providers and palliative care experts. The purpose of the workshops was to understand and map the current operational procedures and processes for home-based care delivery; communication; assessment; and equipment themes; advance care planning; and end-of-life care delivery; carer experience maps; and opportunities for home-based palliative care. The dialogue focused on four priority areas: carer support; carer education; carer experience maps; and opportunities for home-based palliative care.</p>

Learning from Palliative Care Experiences



An important part of the Building Operational Excellence in Home-Based Palliative Care project is to support the spread and scale of leading practices. The CHCA is making this happen through our new SPRINT Implementation Collaboratives™. Customized to the home and community care sector, the CHCA provides participating teams with tools, training, coaching and technical assistance to implement a High Impact Practice.

The inaugural SPRINT Implementation Collaborative is facilitating the adoption and implementation of the Whole Community Palliative Rounds (WCPR) High Impact Practice. Between May and December 2019, eleven teams are engaging in learning sessions featuring subject matter experts in quality improvement, implementation science and the WCPR model. Teams are supported with personalized coaching sessions to share resources and progress.

The SPRINT-WCPR on-boarding sessions in June introduced teams to quality improvement, implementation science, interprofessional collaboration and communication, and WCPR processes and tools. On day two of the on-boarding, teams were off and running with rotating working sessions reinforcing implementation theory and identifying strategies for change. Team members were introduced to experts from Interior Health to learn about the processes and steps for WCPR. Members worked together to develop their aim statements in collaboration with an improvement coach and received feedback for possible rapid tests of change (PDSA cycles). The Implementation breakout session had teams role-playing strategies to maximize engagement and facilitate opportunities for sustainable change. The teams have the skills and commitment to make WCPR a reality...they are off to a great start!

SPRINT-WCPR Teams



To learn more about the SPRINT-WCPR Implementation Collaborative, visit: www.homecarekn.ca

The Canadian Home Care Association (CHCA) is dedicated to ensuring the availability of accessible, responsive home care to enable people to safely stay in their homes with dignity, independence and quality of life. Our vision is an integrated health and social care system that provides seamless patient- and family-centred care that is accessible, accountable, evidence-informed, integrated and sustainable.
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Building Operational Excellence
Home-Based Palliative Care

PROJECT UPDATE – SEPTEMBER 2019

MILESTONES

JUNE-AUG 2018

- Identify gaps and opportunities
 - Palliative Care Experience

OCTOBER 2018

- Find leading practices
 - Feature innovations at the Home Care Summits®

MARCH-JUNE 2019

- Launch SPRINT-WCPR Implementation Collaborative
 - Promote High Impact Practices

JUNE–SEPT 2019

 - Spread and scale Whole Community Palliative Rounds through SPRINT-WCPR
 - Showcase High Impact Practices

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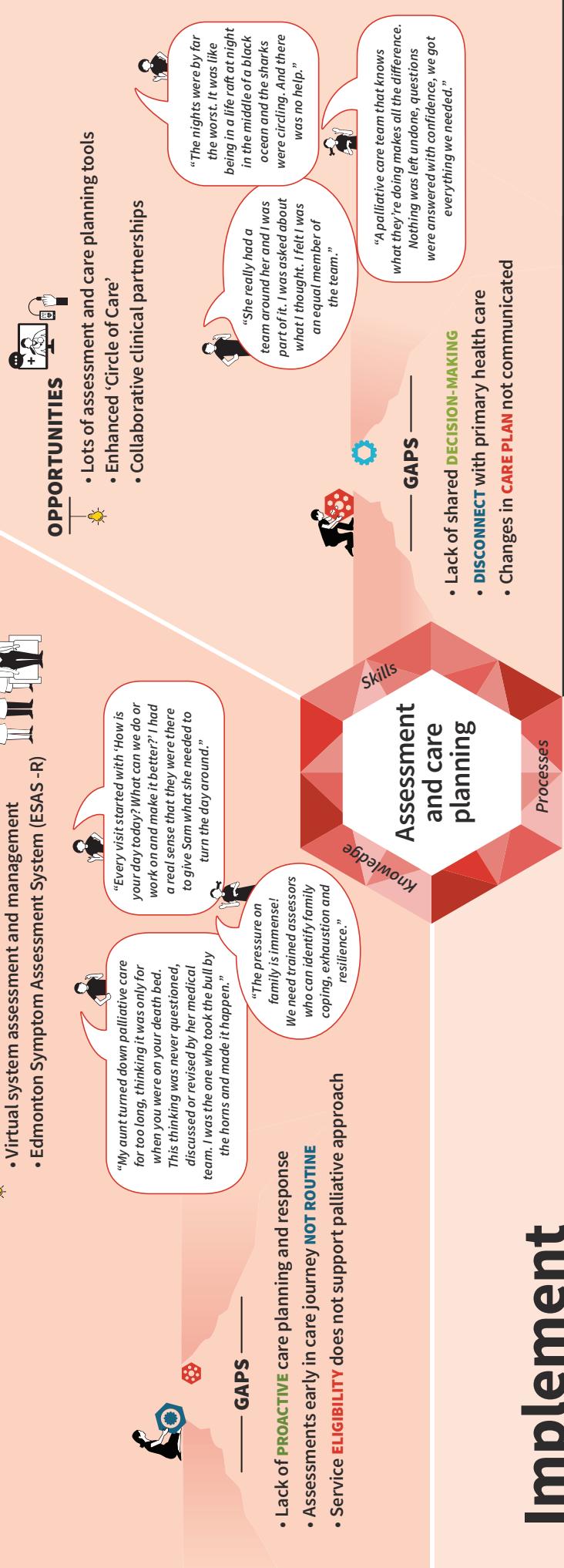
- Support and coach 11 practice teams through SPRINT-WCPR collaborative
 - Systematic review of medication and supplies management

JAN-MAR 2020

- Active knowledge translation
 - Spread and scale implementation guide for leading practices

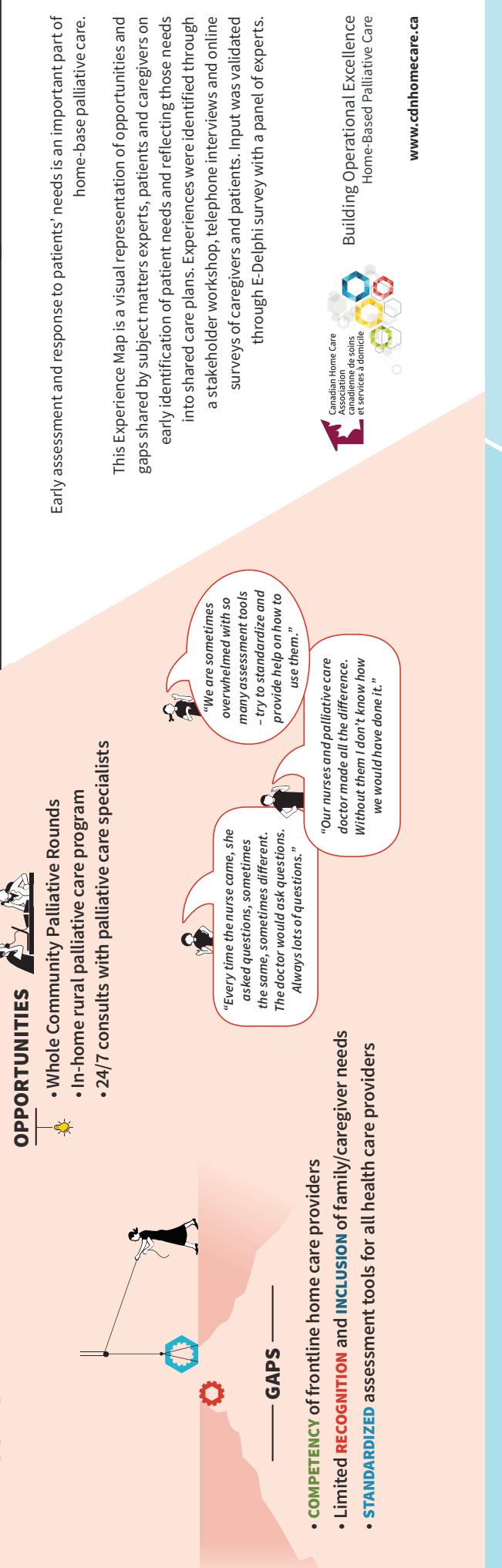
Include

Consider all providers



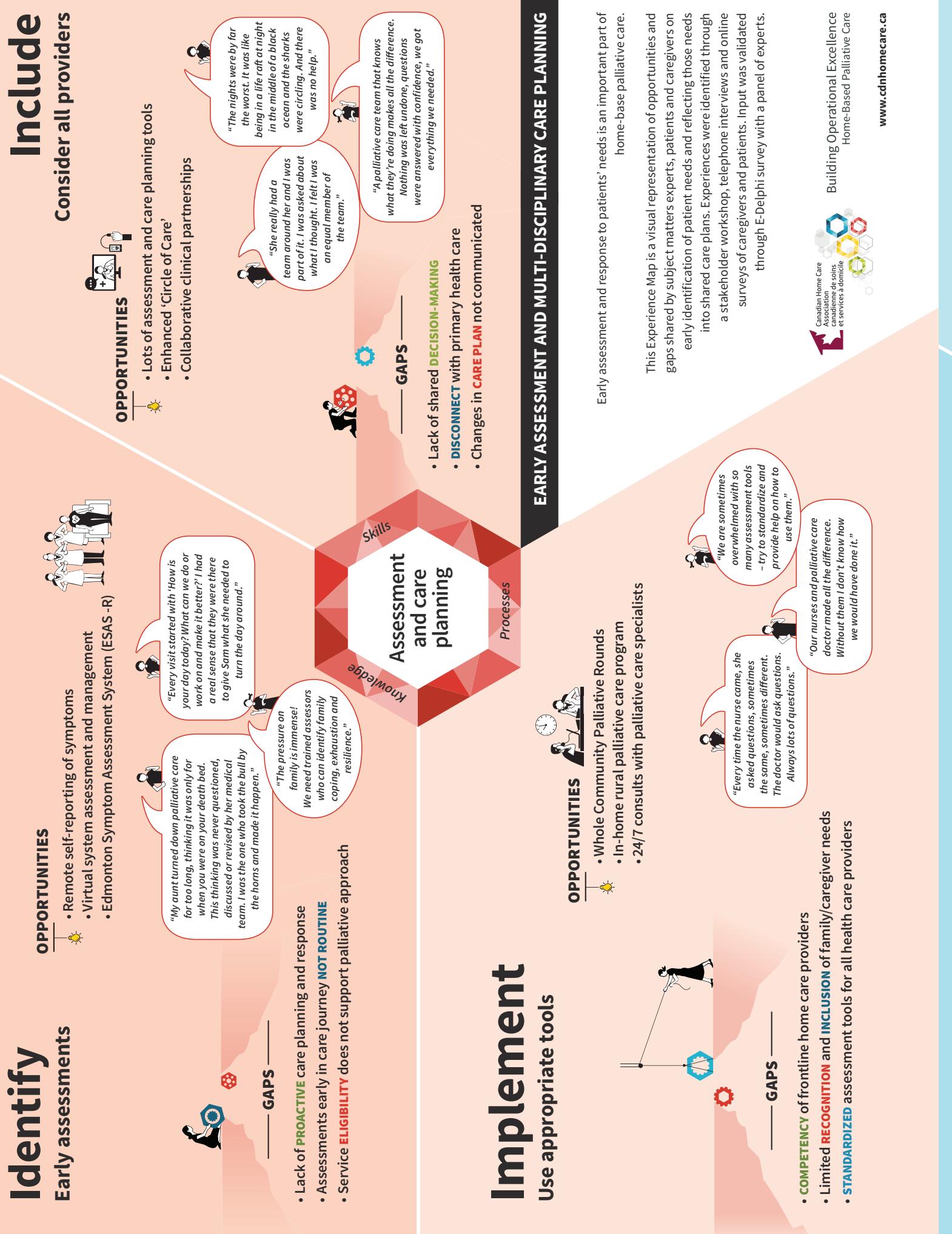
Implement

Use appropriate tools



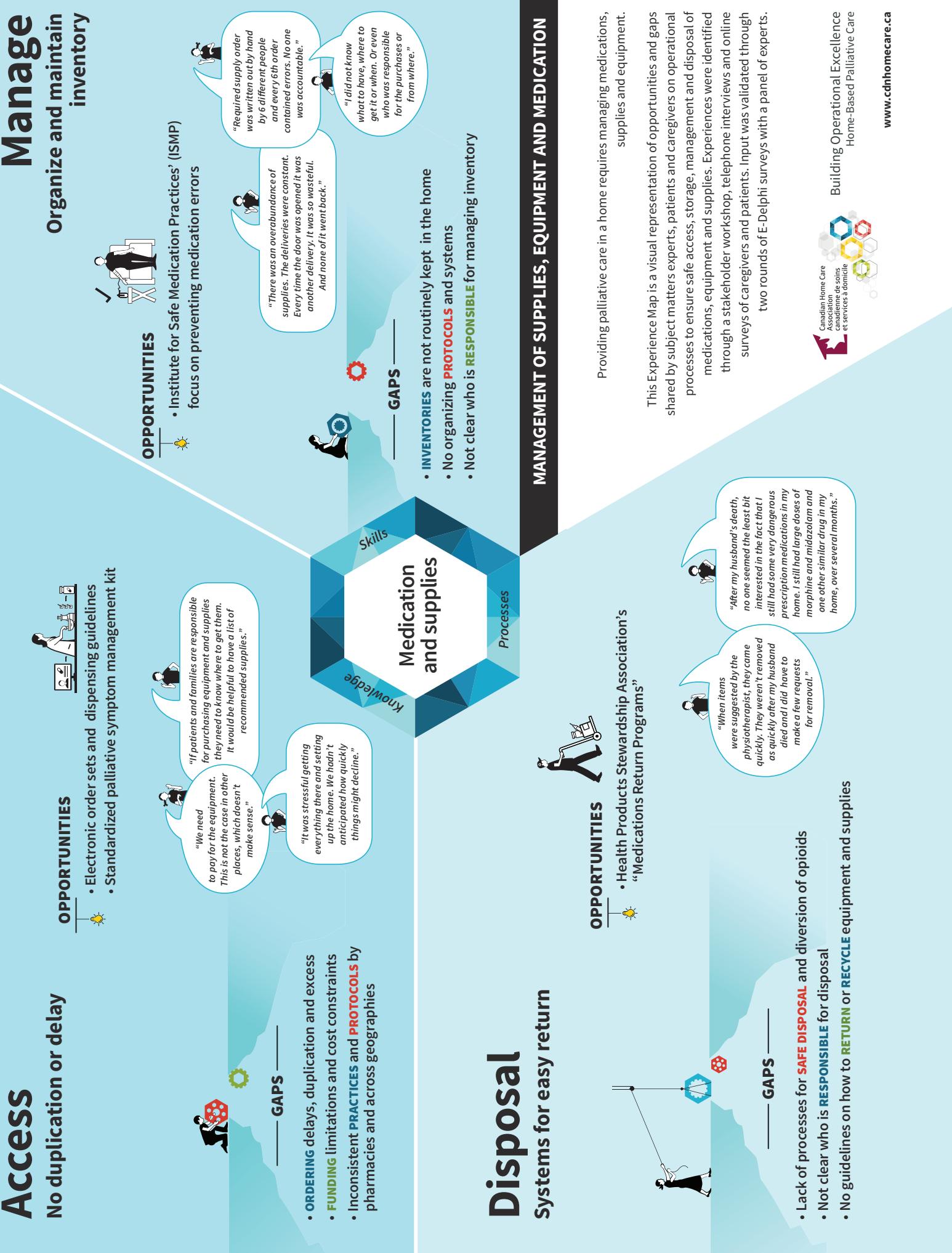
Identify

Early assessments



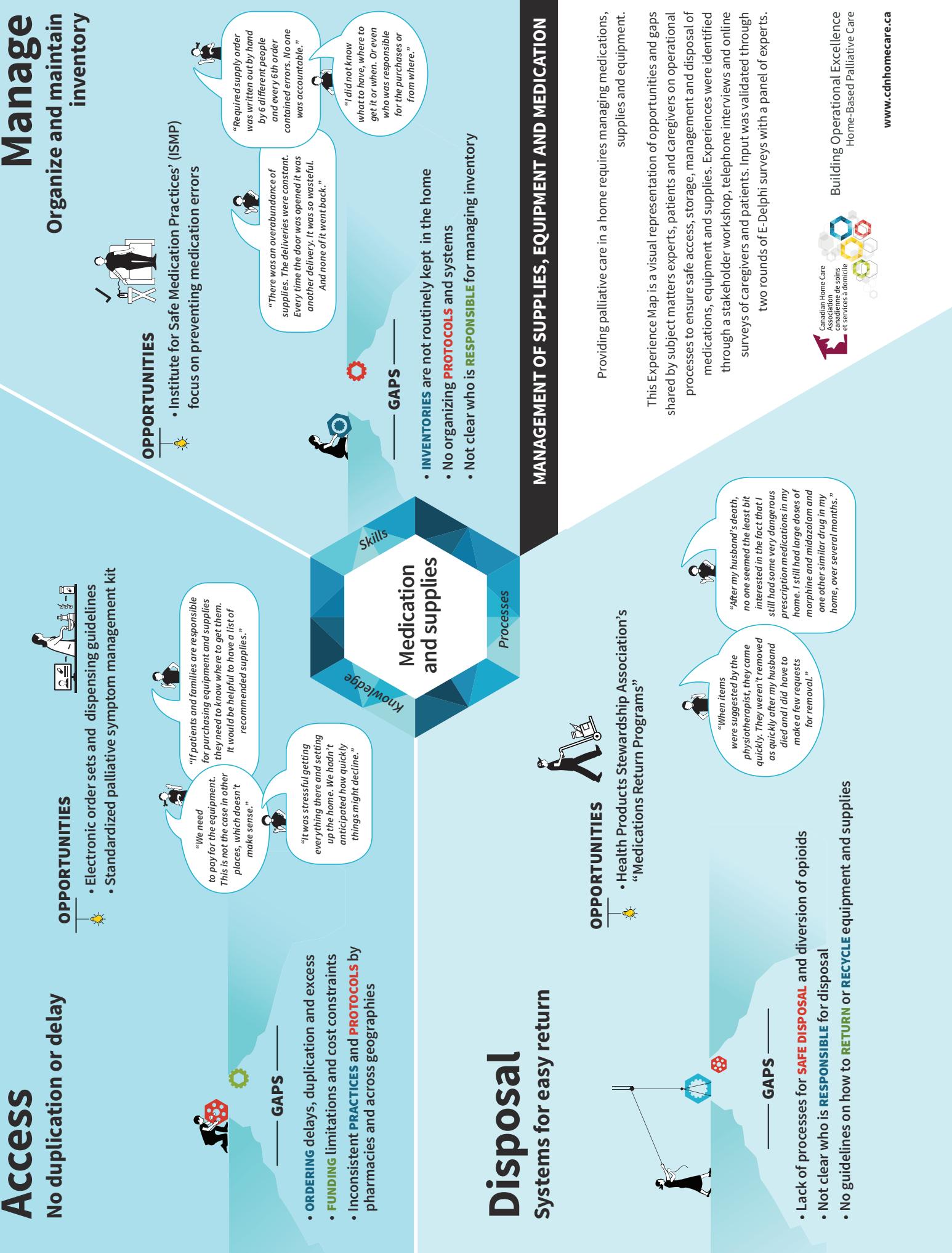
Manage

Organize and maintain inventory



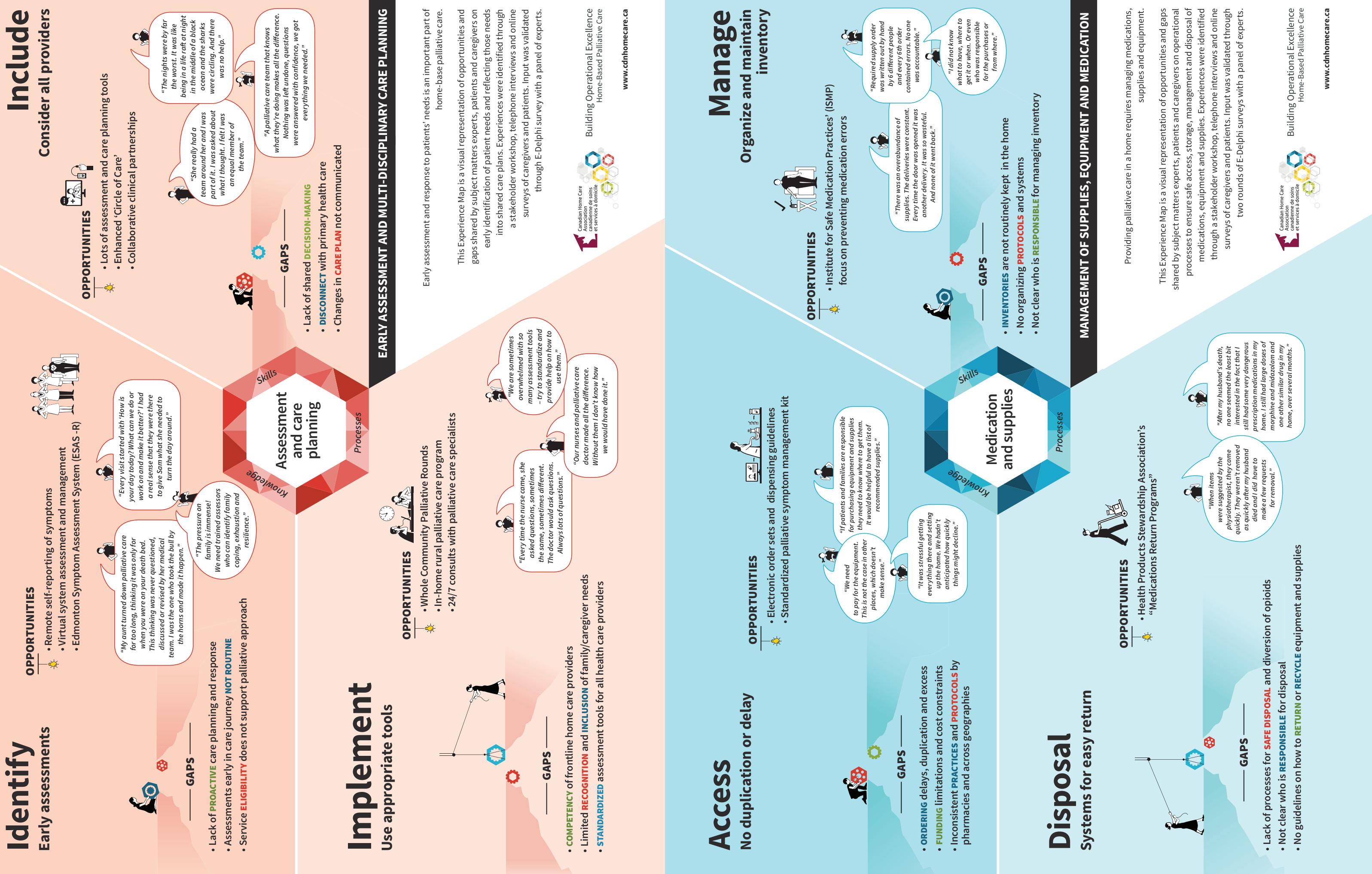
Access

No duplication or delay



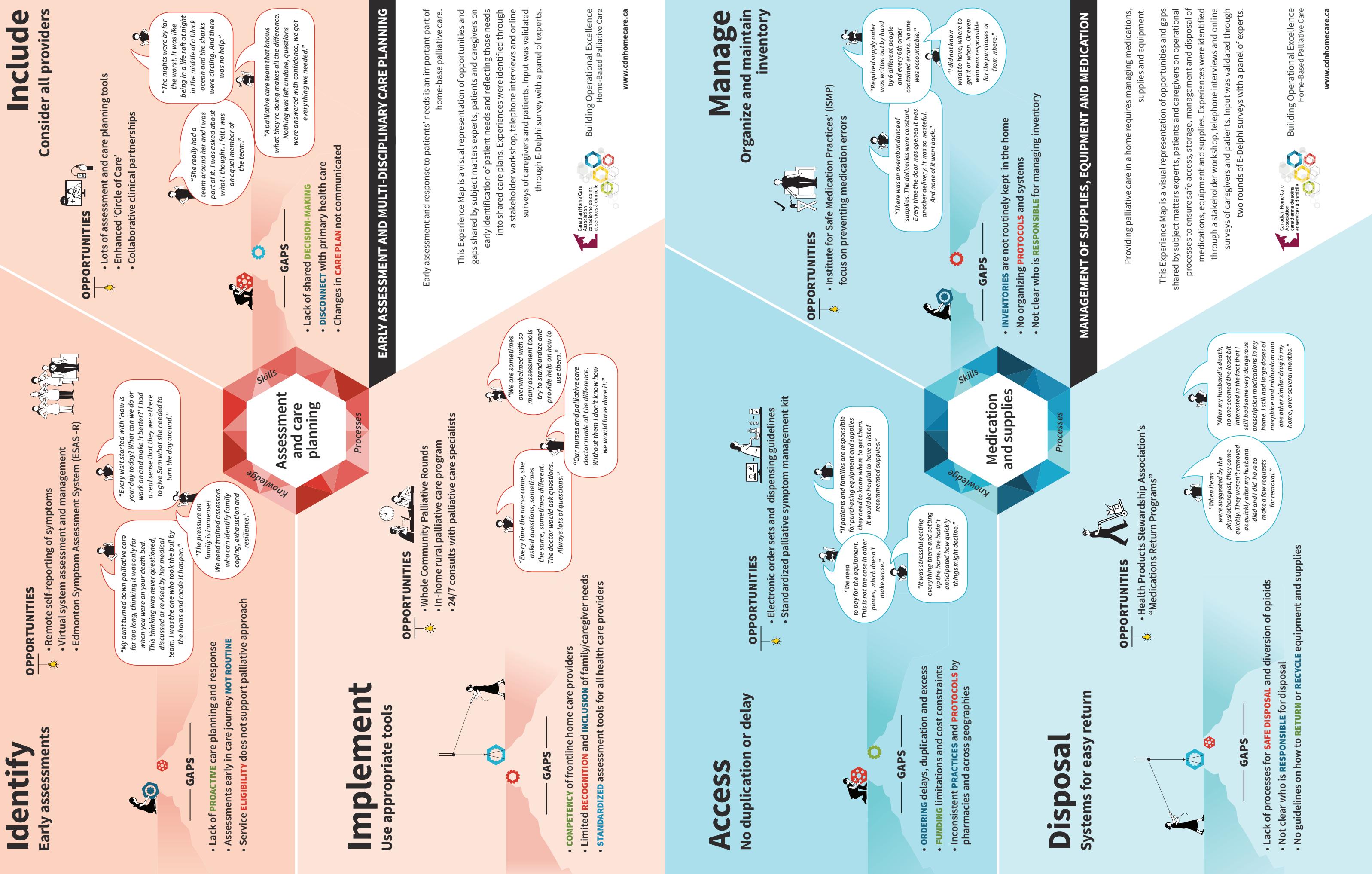
Share

Understand and continually communicate wishes



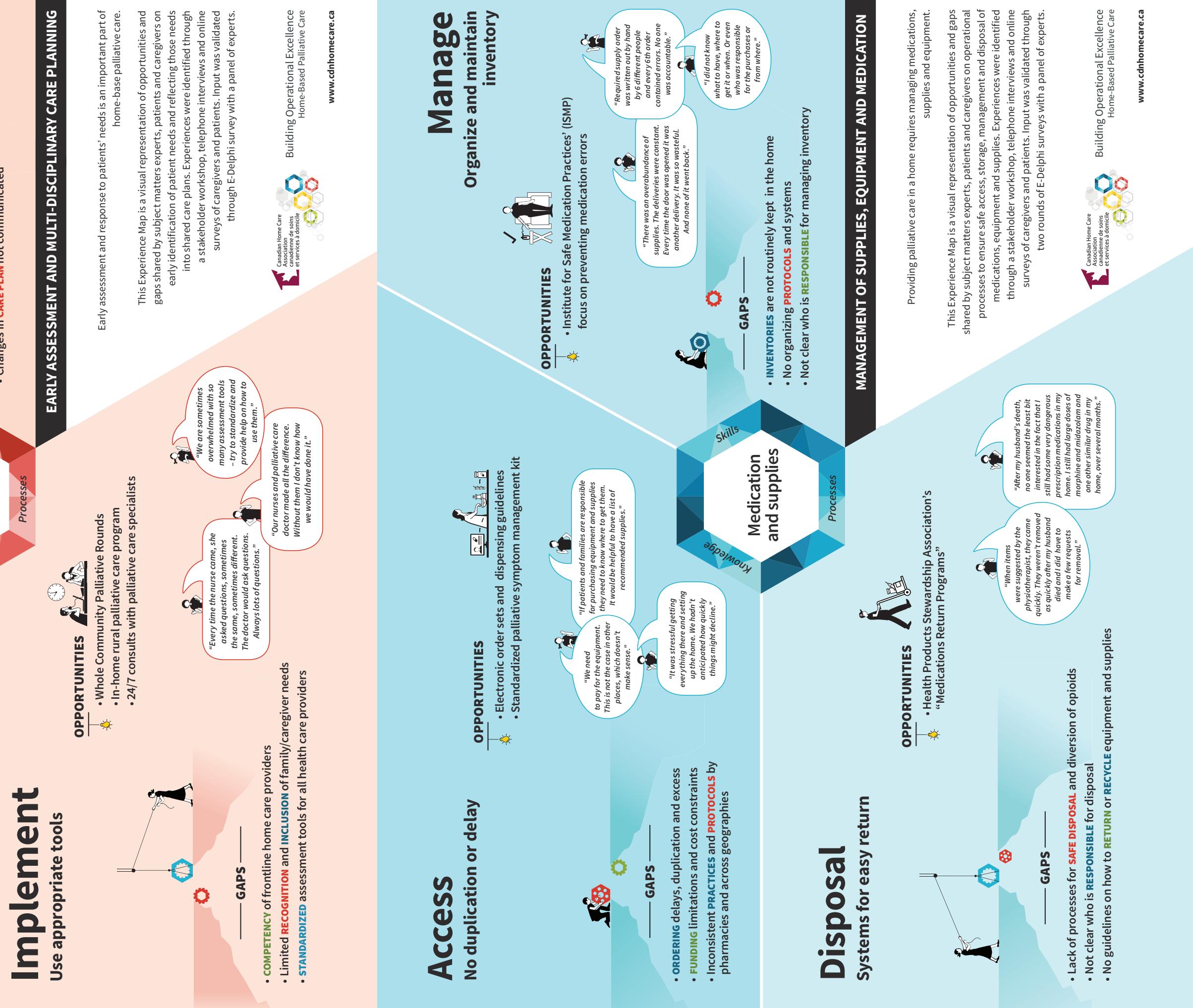
Ask

Early and ongoing conversations



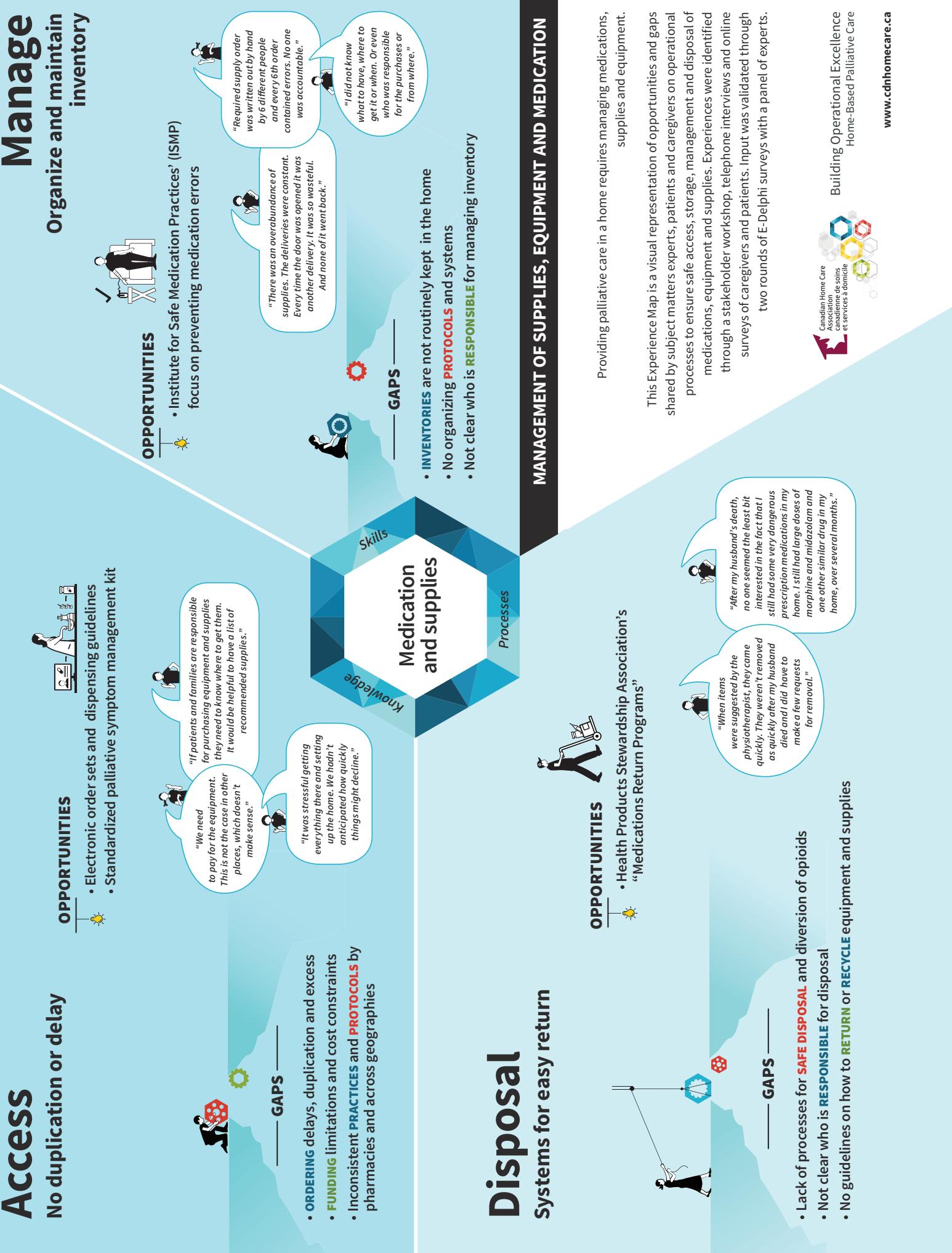
Respond

Reflect decisions in care plans and legal papers



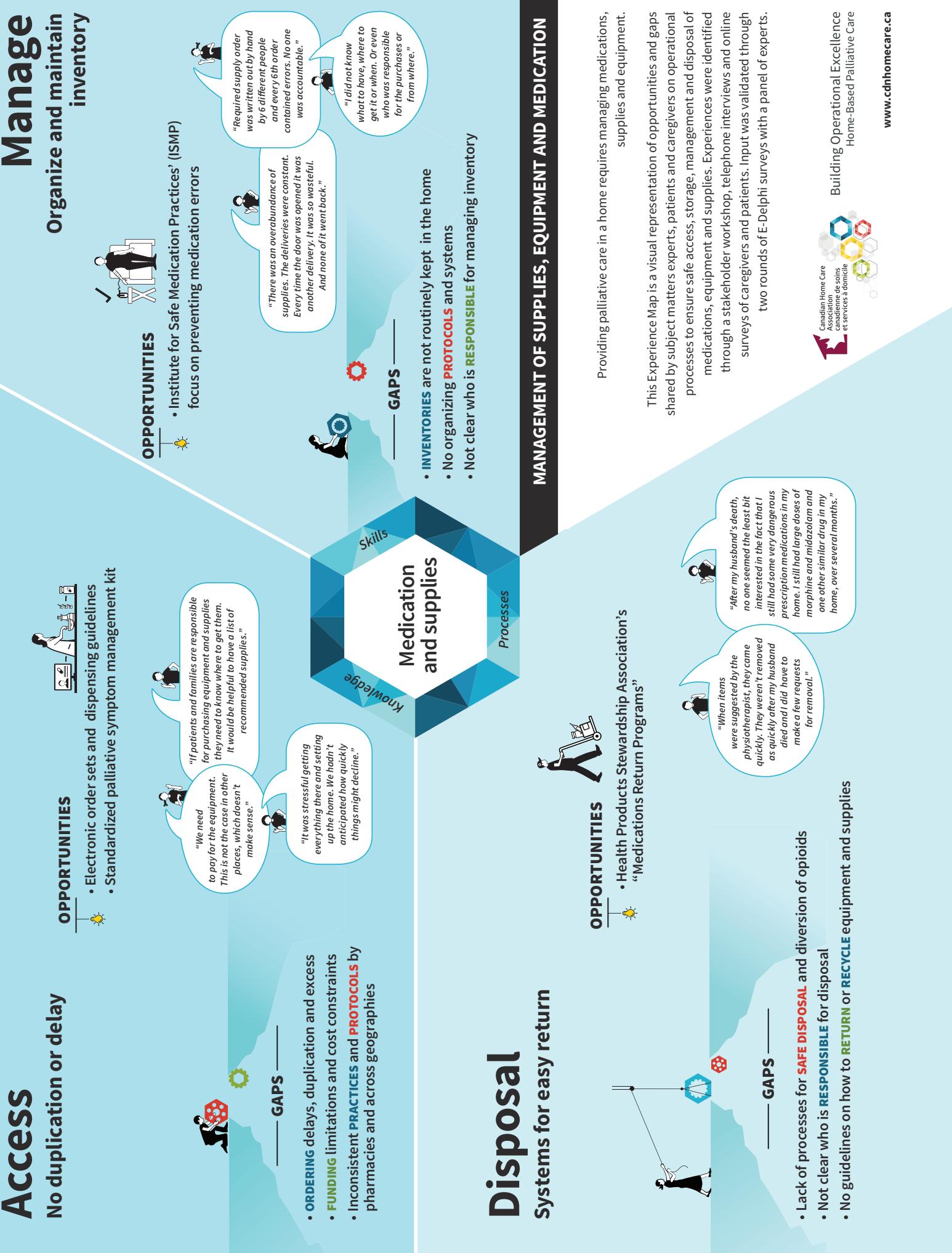
Expand

Engage all care partners



Update

Consistently communicate



Empower

Involve patients and their caregivers

