

REDUCING THE SILO MENTALITY

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GAIN



Geriatric Assessment & Intervention Network

SETTING THE SCENE



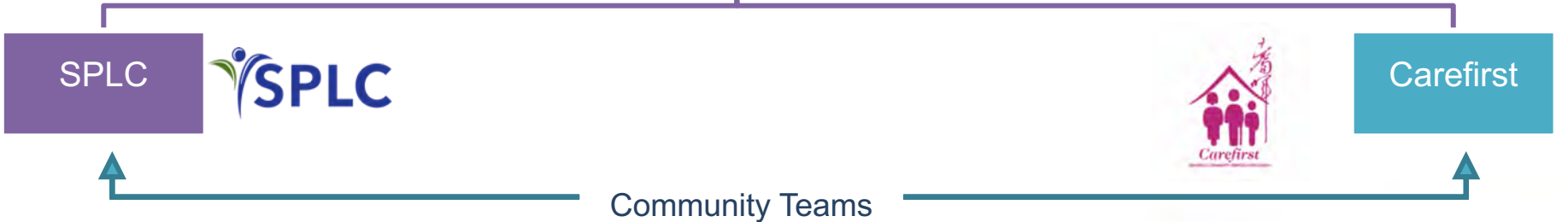
CE LHIN Oversees healthcare in the Central East region of Ontario



Seniors Care Network Responsible for Specialized Geriatric Services in the CELHIN



GAIN 12 Interprofessional Geriatric Teams who complete CGAs



SPLC GAIN TEAM



Introduction

**Medical/Surgical
History**

Medication

Social History

Falls

Function



A Competency Framework for Interprofessional Comprehensive Geriatric Assessment

Cognition

**Mood/Mental
Health**

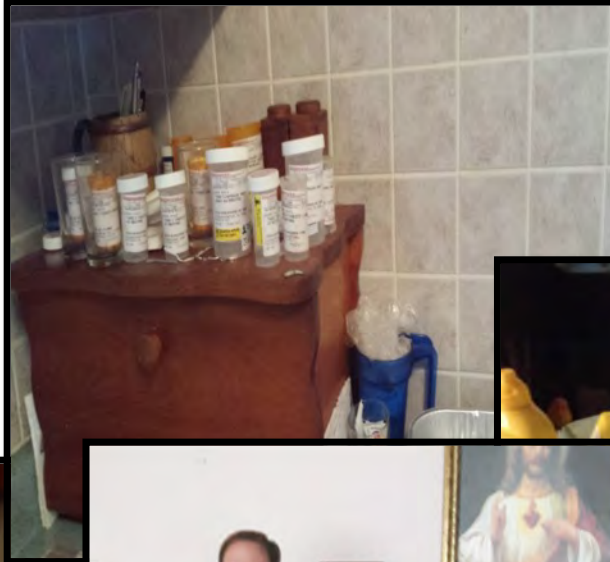
Sleep

Pain

Nutrition

Continence

**Physical
Assessment**



So why not just make a
referral to Palliative
Home and Community
Care?????

BACKGROUND

- Patients were rejected by traditional community palliative care via **CELHIN Home and Community Care**

CELHIN Palliative Care Eligibility:

- PPS <30%
- Prognosis <3 months
- Terminal diagnosis
- Requirement of a physician*



GAIN patients often present with an atypical trajectory where a PPS score does not reflect prognosis

BMJ Open: Access to palliative care (PC) by disease trajectory: a population-based cohort of Ontario decedents

Hsien, S., Leary, E., Perez, R. & Tanuseputro, P. (2017)

Setting	Terminal Illness (cancer)	Organ Failure (heart or lung)	Frailty (dementia)
Any PC	88%	44%	32%
Any PC in the Community Environment	67%	17%	15%
LHINs PC Home Care	47%	6%	3%
Median Days in between 1 st PC and death	107	22	24

“SILO MENTALITY”





SCHC-PCCT

- 24/7 access to nurse
- Palliative services
- Criteria: “life-limiting illness”
- Informal communication with multiple LHIN Care Coordinators
- Difficulty with ongoing access to primary care physician/NP*



SPLC & Carefirst GAIN

- Not 24/7
- Lack of palliative support
- Interprofessional team
- Embedded LHIN Care Coordinators on team
- Access to physician/NP

SCHC-PCCT can make referral to 1 of 6 palliative physicians when PPS <30%

INNOVATION

Timely & Effective Communication

- Identify who to communicate with and when

Coordination of Services

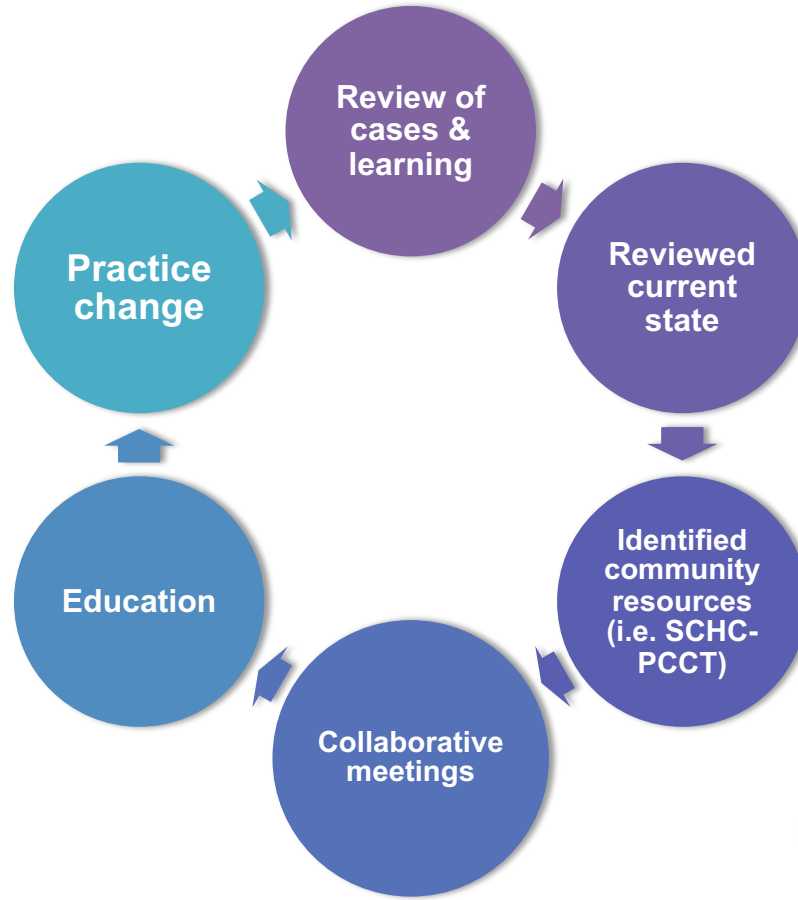
- Prevent duplication
- Discuss the same message

Sharing of Resources

- Nurse Navigators & NP/Physician)



IMPLEMENTATION: ADOPTION OF EXISTING PRACTICES



OUTCOMES: PRESENT

QUANTITATIVE

- Patient's frailty level
- Dementia score
- Number of in-home visits
- Telephone visits
- Consults with palliative physician
- Hospital/ED visits avoided
- Unnecessary Specialist appointments avoided

QUALITATIVE

- Informal feedback

OUTCOMES: FUTURE

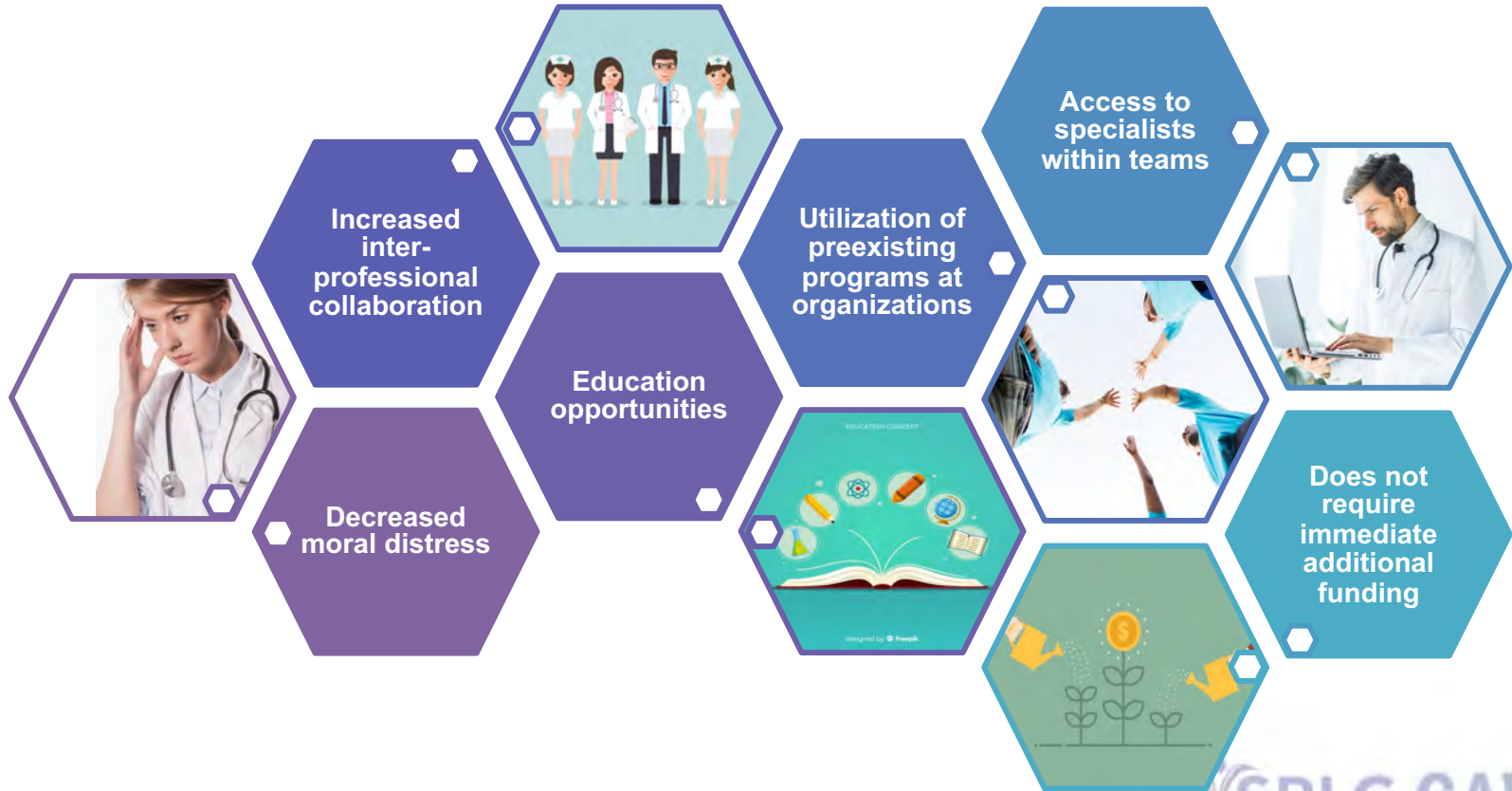
QUANTITATIVE

- Cost reduction associated with:
 - Medication de-prescribing
 - Reduction of laboratory investigations
 - Avoiding ED visits/hospitalizations

QUALITATIVE

- Formal feedback including:
 - Caregiver stress
 - If families feel the patient's preferences for a "good death" were met.

SUSTAINABILITY



Dedicated to
RICHARD (WAYNE) POTTLE

REFERENCES

1. Central East LHIN. (2017). <http://www.centraleastlhin.on.ca/>
2. Scarborough Centre for Healthy Communities. (2017). <https://www.schcontario.ca/>
3. Senior Persons Living Connected. (2017). <http://www.splc.ca/>
4. Seniors Care Network. (2017). <http://seniorscarenetwork.ca/>
5. Seow H, O'Leary E, Perez R, *et al.* Access to palliative care by disease trajectory: a population-based cohort of Ontario decedents. *BMJ Open* 2018;**8**:e021147. doi: 10.1136/bmjopen-2017-021147



THANK YOU!



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