

# Home and Community-Based Supports and Services for Children with Complex Needs

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Priority Action Table
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#### The Canadian Home Care Association (CHCA)

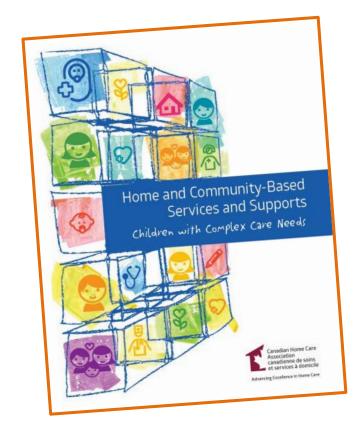
A national not-for-profit membership association dedicated to ensuring the availability of accessible, responsive home care and community supports to enable people to safely stay in their homes with dignity, independence and quality of life.

Members include governments, administration organizations, service providers, researchers, educators and others with an interest in home care.





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## Scope

- Identification of existing home and community-based programs
- Program description (availability, eligibility, funding, access, limitations and caregiver supports)
- Issues, challenges and opportunities
- Perspective and advices of caregivers and frontline providers
- Identifying services/programming available through P/T funding for Indigenous children with complex need living on- and off-reserve

## Scope

- Governance
- Legislation
- Definition
- Eligibility and Access
- Range of Services
- Service Delivery

- Supports for Family Carers
- Safety in the Home
- Innovation
- Challenges
- Opportunities

### **Sourcing the Data**

Province	Ministries	Interview
British Columbia	Ministry of Health Ministry of Children and Family Development	Interior Health Authority - Home & Continuing Care BC Children's Hospital/Sunny Hill Hospital Nursing Support Services
Alberta	Ministry of Health Ministry of Human Services	Outpatient Rehabilitation Navigator, Glenrose Rehabilitation Hospital 1-2-3 Go! Child and Family Early Intervention Services, Glenrose Rehabilitation Hospital
Saskatchewan	Ministry of Health Ministry of Social Services	Home Care Pediatric Team, Regina Qu'applle Health Region
Manitoba	Ministry of Health Ministry of Family Services	Pediatric Home Care Team, Winnipeg Regional Health Authority
Ontario	Ministry of Health and Long-Term Care Ministry of Children and Youth Services	Closing the Gap Connected Care Program, CHEO Paediatric Advanced Care Team, Sick Kids
Quebec	Ministry of Health and Social Services / le ministère de la Santé et les Services sociaux (Researched)	Complex Care Service, Montreal Children's Hospital
New Brunswick	Department of Health Department of Social Development	Horizon Health Network
Nova Scotia	Department of Health and Wellness Department of Community Services	Complex and Medically Fragile Children and Youth, IWK Health Centre
Prince Edward Island	Department of Health and Wellness Department of Family and Human Services	Health PEI
Newfoundland and Labrador	Department of Health and Community Services	Eastern Health
Yukon	Department of Health and Social Services	Child Development Centre
North West Territories	Department of Health	Hay River Community Health Board
Nunavut	Department of Health and Social Services	

## Findings of Pan-Canadian Exploration

#### Five main challenges identified:

- Lack of a common definition
- Limited availability of data
- Fragmented services and inadequate coordination
- Lack of support for parents and carers (access to respite, information, training and financial support)
- Limited expertise, support and resources as care moves away from urban centres

## Invitational Stakeholder Workshop

Presentations and discussions focused on priority issues:

- Integrated Care Collaboration and Cooperation
- Meeting the Challenges of Parents and Carers
- Building the Foundation Definition and Data

## Invitational Stakeholder Workshop

Participants identified the following themes and actions:

- Enhanced awareness
- Child- and family-centred focus
- Integrated care and services
- Consensus building and collaboration of stakeholders
- Innovation and Technology

## Next Steps

- Profile practices for home and community-based services and supports for children with complex care needs in regions across Canada
- Develop a standard definition for "complex" and to initiate a multi-stakeholder dialogue on potential standardized indicators
- Creation of principle-based standards for home care



## Thank you!

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