



# Adapting the Model for Improvement for Rapid Impact

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Building Capacity...Improving Performance



# Adapting Improvement for Home Care

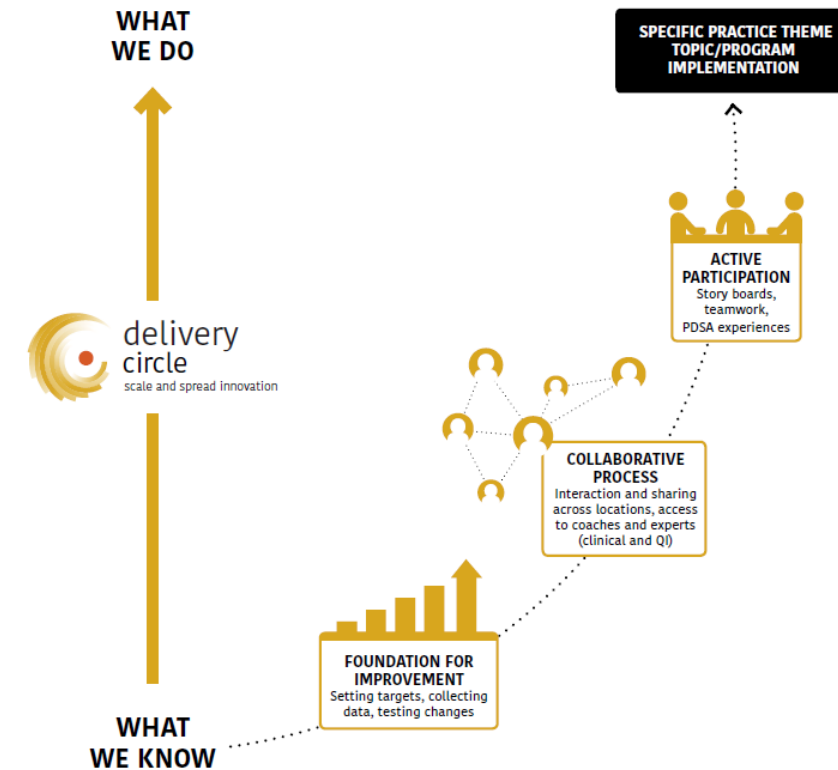
## What is a Delivery Circle?

- Adapted approach to test, trial and implement programs and practice models
- Teams are supported to:
  - Identify implementation goals
  - Apply rapid small scale tests of change
  - Learn new skills and collaborate with other teams
  - Communicate successes and challenges

# Adapting Improvement for Home Care

## How do Delivery Circles work?

- Engagement of staff (Teams) at local level
- Learning involves participation, collaboration and support of senior leadership
- Delivery Circle approach closes gap between what is known and what is done



# Adapting Improvement for Home Care

## When to consider using a Delivery Circle?

- Delivery Circles have set criteria
  - Supports business goals
  - Operational readiness exists

# Adapting Improvement for Home Care

## A Delivery Circle **IS**:

- A virtual collaborative of teams
- Learning led by recognized leaders
- Action periods where learnings are applied
- Supported by coaching
- Testing and evaluating change

## A Delivery Circle **IS NOT**:

- A one-time training
- Passive exchange of new information
- An approach to create new programs
- A project that involves a single office or individual clinician

STEP 1  
FACULTY, OVERSIGHT AND COACHING



STEP 2  
DELIVERY CIRCLE TEAMS



STEP 3  
COMMUNICATION & ENGAGEMENT



STEP 4  
LEARNING LESSONS & ACTION PERIODS



STEP 5  
EVALUATION & SUSTAINABILITY



# Thank You

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