

A New Approach to Integration

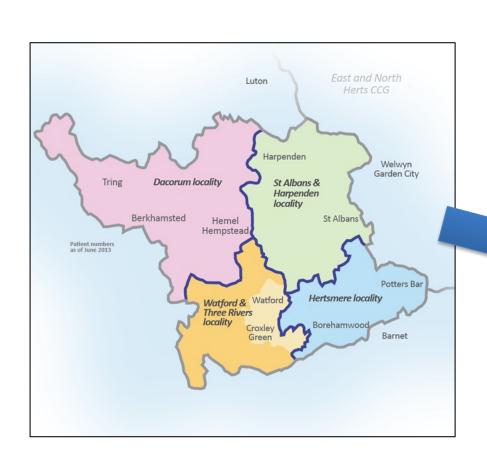
By

David Evans – Director of Commissioning





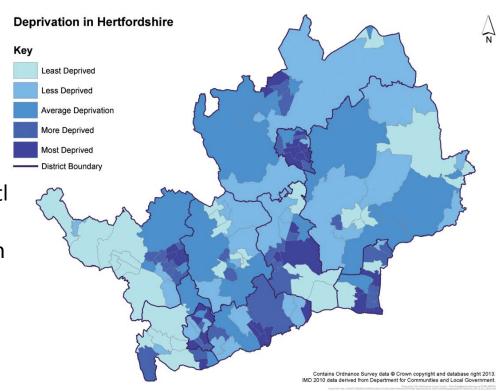
A long way from home.





Who are Herts Valleys CCG?

- Population 600,000
- 4 NHS Localities
- 5 District Councils
- 1 Local Authority
- Strong and diverse voluntary sector
- 60 GP practices
- Mixture of providers including acute, community, mental healtl and private organisations
- Overall health of the population is higher than national average but we have an ageing population to support









Planning future services

Challenges and opportunities

- Funding pressures
- Population growth
- Ageing population with more complex care needs
- Disjointed services
- Technology
- Medical advances
- Behaviour change

Your Care, Your Future

Five year forward view

Sustainability and transformation plan

Our Aim: Make healthcare affordable and improve people's health experiences and outcomes by offering better coordinated care closer to home with a focus on prevention and behaviour change

Some of the challenges we face

37% increase in over-75s in the next 10 years

Factors such as **obesity**, **smoking**, **alcohol** and **not enough exercise** lead to too many people getting complex preventable illness and disability

Different health and care information systems limits record sharing

Early deaths from circulatory and respiratory diseases and cancer

Recruitment due to high living costs and many GPs retiring

Without change funding gap could reach £550m

Some health and care buildings not fit for purpose

... and opportunities

Medical advances

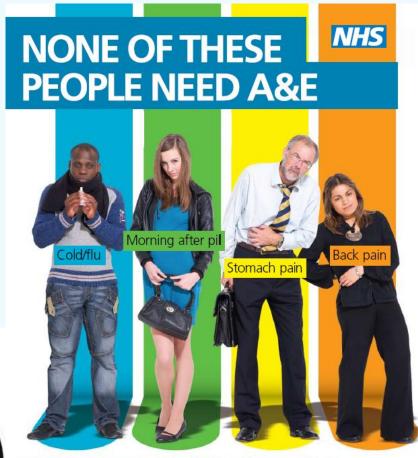
Technology

Working more efficiently

Changing attitudes and

behaviour





So don't waste your time, choose well.

For more information about the choices available, visit: www.nhslocal.nhs.uk/choosewell or call NHS Direct on





We've been listening ...

"Unnecessary journeys to hospital can be reduced by providing care closer to home"

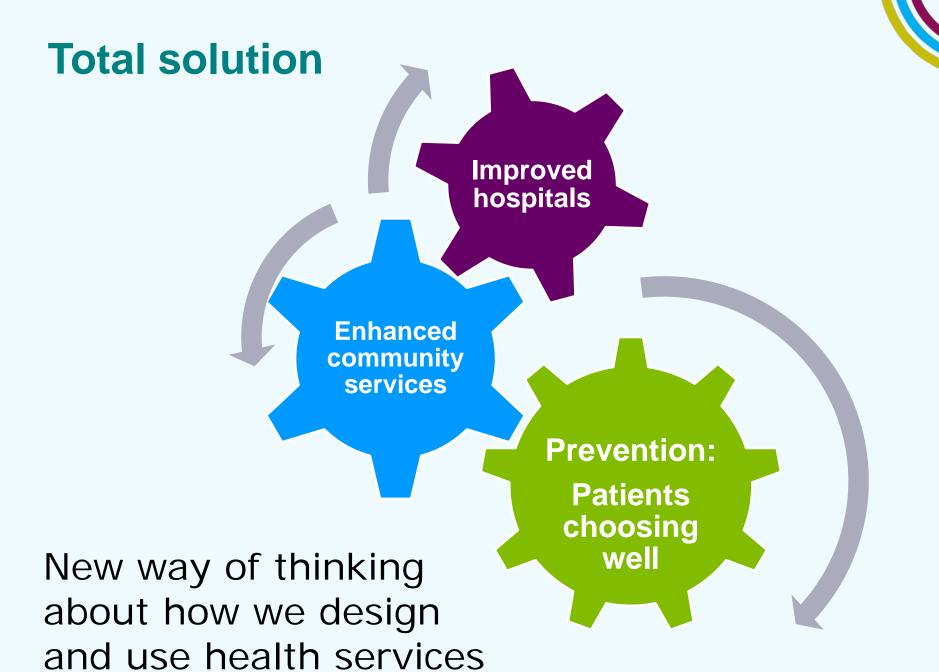
"Local services need to change"

"Professionals and care should be joined up"

"More focus on preventing ill-health and addressing unhealthy lifestyles"

"Build on existing community services so more people benefit from the care and support of voluntary organisations"

"People should **take more responsibility** for their own health"



Our vision

"By 2024 we would like 40% of current hospital trips shifted to a community setting."



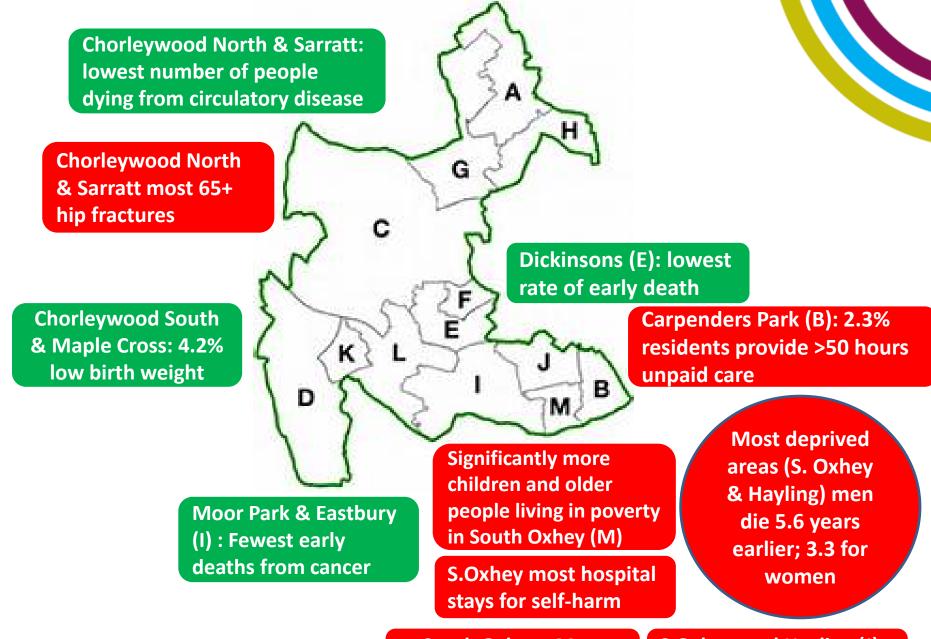
Herts Valleys CCG — how we spend our money

- We plan and pay for health services with a fixed budget - a duty to meet financial targets
- Our annual budget for 2017/18 is approximately £838 million for around 630,000 people registered with a GP in west Herts. Now on a par with allocations elsewhere.
- We ended 2016/17 £14.6m behind our plan





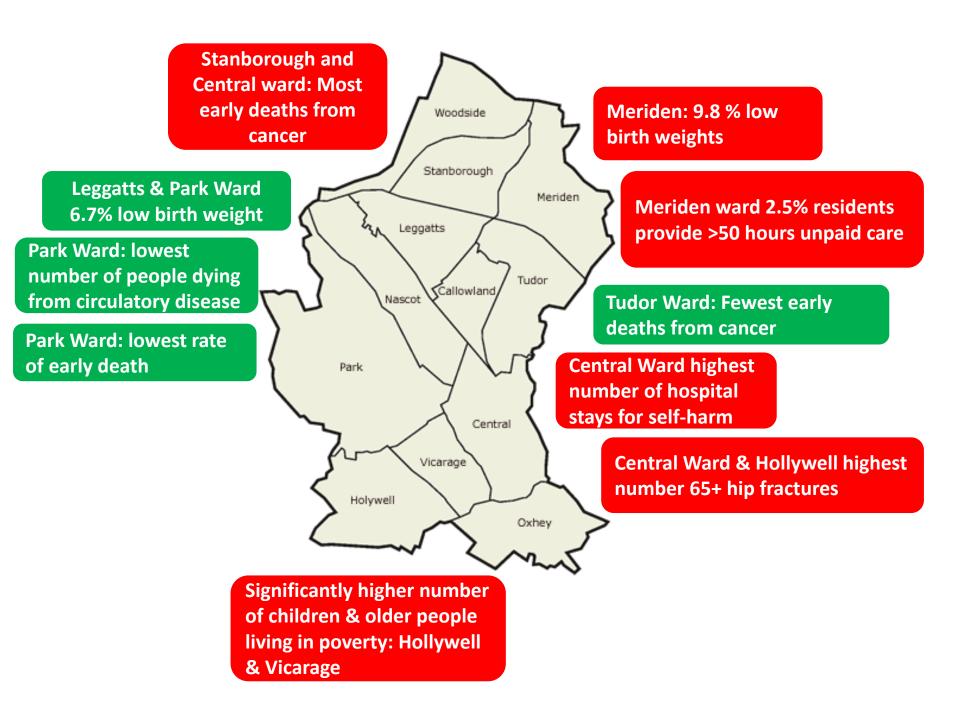




South Oxhey: Most early deaths from cancer

S.Oxhey and Hayling (J): 8.4% low birth weights





Living well and preventing ill-health

Greater focus on preventing ill-health happening or worsening

We want people to live well, and stay well, for as long as they can by:

- working with councils, communities and voluntary sector to improve factors like housing and heating
- helping vulnerable residents and carers to overcome social isolation and get support
- helping people to make healthy lifestyle choices

A national health service not a national sickness service

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"I know how

to look after my family's health and

how to find the right help when I need it."

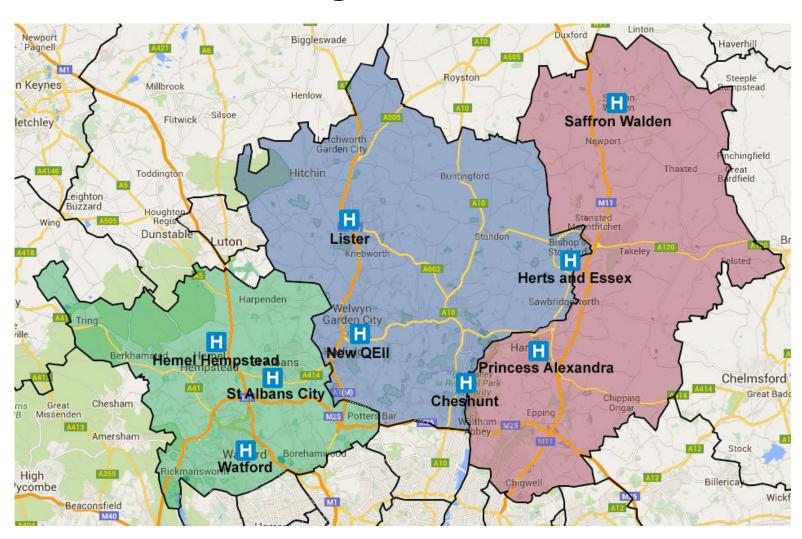
Hertfordshire and West Essex Towards a healthier future Sustainability and Transformation Plan 2017-2021







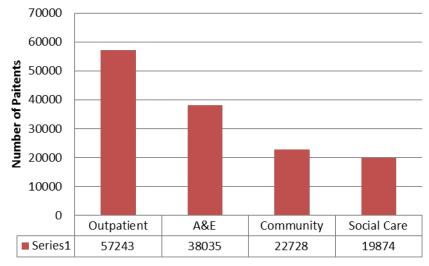
Getting to know the neighbours ... Commissioning at scale

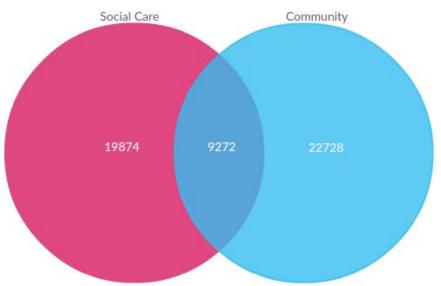


The Challenge: service use and LTCs

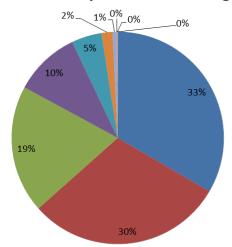
Analysis on residents aged 65+ (Mede Data = March 15 – Jan16)

Number of Patients interacting with services (last interaction post March 2015)



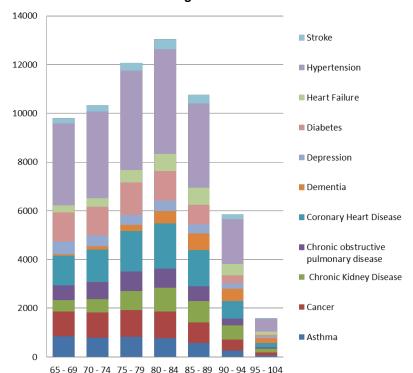


Number of patients attending A&E



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Number of LTC	F
	attending A&E
1	9449
2	8496
3	5507
4	2841
5	1301
6	479
7	167
8	39
9	8
10	3
Grand Total	28290

Most Common LTCs for patients presenting at A&E by age cohort



What is the Better Care Fund?

"The Better Care Fund is a **single pooled budget** to support health and social care services to work more closely together in local areas...".

NHS Planning Guidance, December 2013

For Hertfordshire, this means:

- ✓ Supporting joined up health and social care
- ✓ Bringing together CCG and social care older people budgets.
- ✓ Includes Disabled Facilities Grant (£6.3m in 2017-18)
- ✓ Bringing together existing activity and newly agreed priorities into a single plan



BCF Plan 2017-19: Vision

"A system that delivers the right care and support at the right time and in the right place for individuals, their families and their carers"

"I and all professionals involved in my care can access my digital shared care plan – this means I only need to tell my story once" "I receive the right care, in the right place to prevent escalation in my care needs"

"I, my family or carer know where to go for support to manage my care needs"

"If I have to make use of any part of the urgent and emergency care system, there are both health and social care professionals on hand when I need them"

"I can plan my care with people who work together to understand me and my carers, allow me control, and bring together services to achieve the outcomes important to me"

"If I go into hospital, health and social care professionals work together to make sure I'm not there for any longer than I need to be, even if waiting for an assessment"

"My GP, social worker or carer work with me to decide what level of care I need, and make sure I receive it"

"I only need to approach one point of contact to get my care needs met" "I receive the best possible level of care from the NHS and local authority"

"The quality of my care does not change if I move between different services"

"The NHS and social care work together to assess my care needs and agree a single care plan to cover all of the different aspects of my care"

Thank you

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